

Integrated Policy Statement

CK Fires is one of the UK's leading electric fire manufacturers. Quality of the highest standard shall always be the aim of CK Fires and should be one of the determining factors behind the customer's decision to buy our products and services.

Customer demands and expectations of CK Fires products and service shall always be met and, if possible, exceeded. CK Fires is committed to satisfying any applicable requirements of any customers and interested parties including any regulatory bodies. We also fully recognise our responsibility to minimise any negative impact our products and business operations may have on the environment and understand it's our responsibility to maximise the positive impacts our products can have on the environment.

Customers, external as well as internal, will have full confidence, secure in the knowledge that the promises and undertakings made by CK Fires and its employees will always be honoured.

We collaborate closely with our suppliers and our own staff to raise awareness and to implement initiatives that reflect our responsibilities. We will strive to comply with all relevant statutory environmental requirements and any voluntary requirements to which we have subscribed and will ensure necessary resources are available to achieve our aims.

We are committed to the protection of the environment, the prevention of pollution and ensuring a commitment to our compliance obligations. The Integrated management system, which meets both the ISO 9001:2015 and ISO 1400:2015 requirements, must be continuously improved by using new experiences and any variances or weakness identified to enhance the management system performance.

This policy demonstrates our commitment to:

- Eliminate, reduce, re-use and recycle materials wherever possible.
- Ensuring all suppliers demonstrate their commitment to environmental responsibilities through their working practices and that they support best environmental practice throughout their supply chain.
- Promoting open dialogue about our environmental commitment with our staff and customers, providing education and training to ensure that our policy is both understood and acted upon.
- Regularly review our environmental impact and take all practical measures to reduce our energy consumption.

The board of directors take full responsibility to communicate our policy to all who meet the business, as well as its implementation and the company's overall environmental performance and is freely available to our interested parties.

There will always be clearly stated quality/environmental targets to help improve our goods and reduce the impact on the environment. Targets will be created to improve the business and will be reviewed on a regular basis.

From the time they start all employees are informed about the company's policies, targets, and work procedures.

Quality and Environmental improvement is the responsibility of all CK Fires employees.



Andy Cox - Managing Director

22nd April 2024