

SET-UP GUIDE

E-SMART APP



E-Smart App on
the Apple Store



E-Smart App on
the Google Play
Store

MINIMUM REQUIREMENTS

In order for your fire to connect to the app, your internet router and smart device should meet the following minimum requirements;

Wi-Fi Router

- Compatible with IEEE 802.11n/g/b
- WPA2 encryption
- Radio frequency: 2.4GHz band
- Wireless auto channel: auto search for wireless LAN radio channel free of interference
- Support for the User Datagram Protocol (UDP)
- The minimum distance from your internet router to the fire should be 70cm

Smart Device

- IOS 8.0 or Android 4.4

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WHAT IS E-SMART?

E-Smart is a range of fires developed by Evonic Fires which allows you to operate your fire using either the E-Smart Cloud app on a smart phone or any internet connected device. This enables you to change the flame effect, adjust the speed or brightness of the flame effect, operate the heater, and change the temperature all through the app.

In addition E-Smart fires can be operated using Amazon Alexa, or Google Home, allowing you to control your fire with voice commands.

There is also the option to operate your fire with the included remote control.

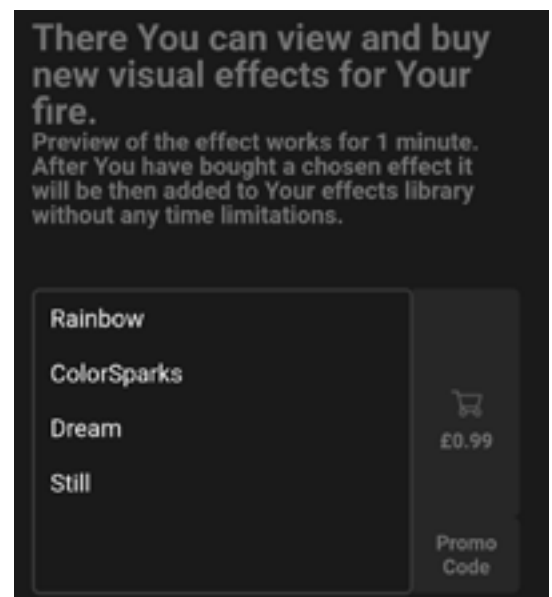
As well as the 14 pre-set animations available to e-smart customers, we also offer a premium selection of additional animations that are available to purchase for only 99p. These can be viewed and purchased by following the below steps.

1



On the home screen of the e-smart cloud app, you will see five icons on the left hand side of the screen. Single press the shopping trolley icon.

2



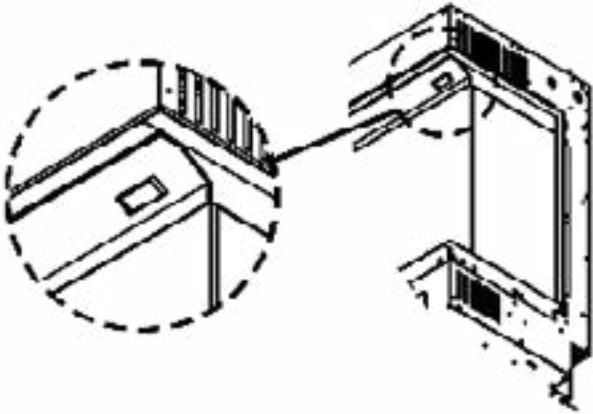
This will take you to the e-smart cloud shop, where you can preview and purchase our premium animations. Single press which animation you would like to preview, and this will be displayed on your fire for one minute.

STEP-BY-STEP GUIDE



To begin using the app you first need to pair your appliance to the app, we have created a video on our Youtube channel to guide you through the process of pairing your appliance to your smart phone or tablet. Scan the QR code to be taken to the video and get started. Alternatively follow the step-by-step guide below.

1



Make sure that your fire is plugged in and the switch is on. Then turn on your fire by pressing the rocker switch to the 'ON' position.

2



Download the E-Smart Cloud app from the Apple Store, or Google Play Store.

3



Open the Settings panel on your device and connect to the fire's wireless connection. The name of the fire's WiFi will vary depending on the model.

4



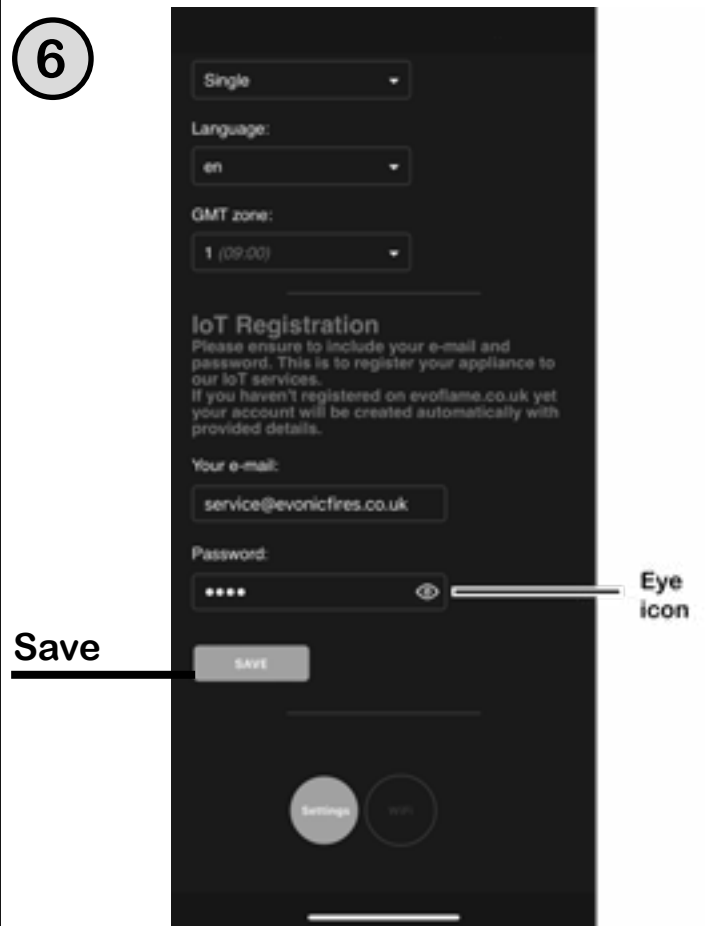
Open the E-Smart app.

5



Open the settings panel on the app's Home Screen.

6



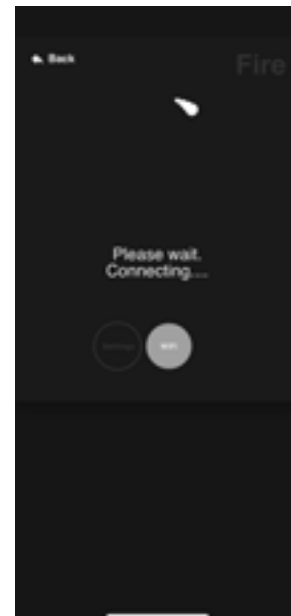
Scroll down to the 'IoT Registration' section and fill in your email address and create a password. Press 'Save'. Then select the grey WiFi button.

7



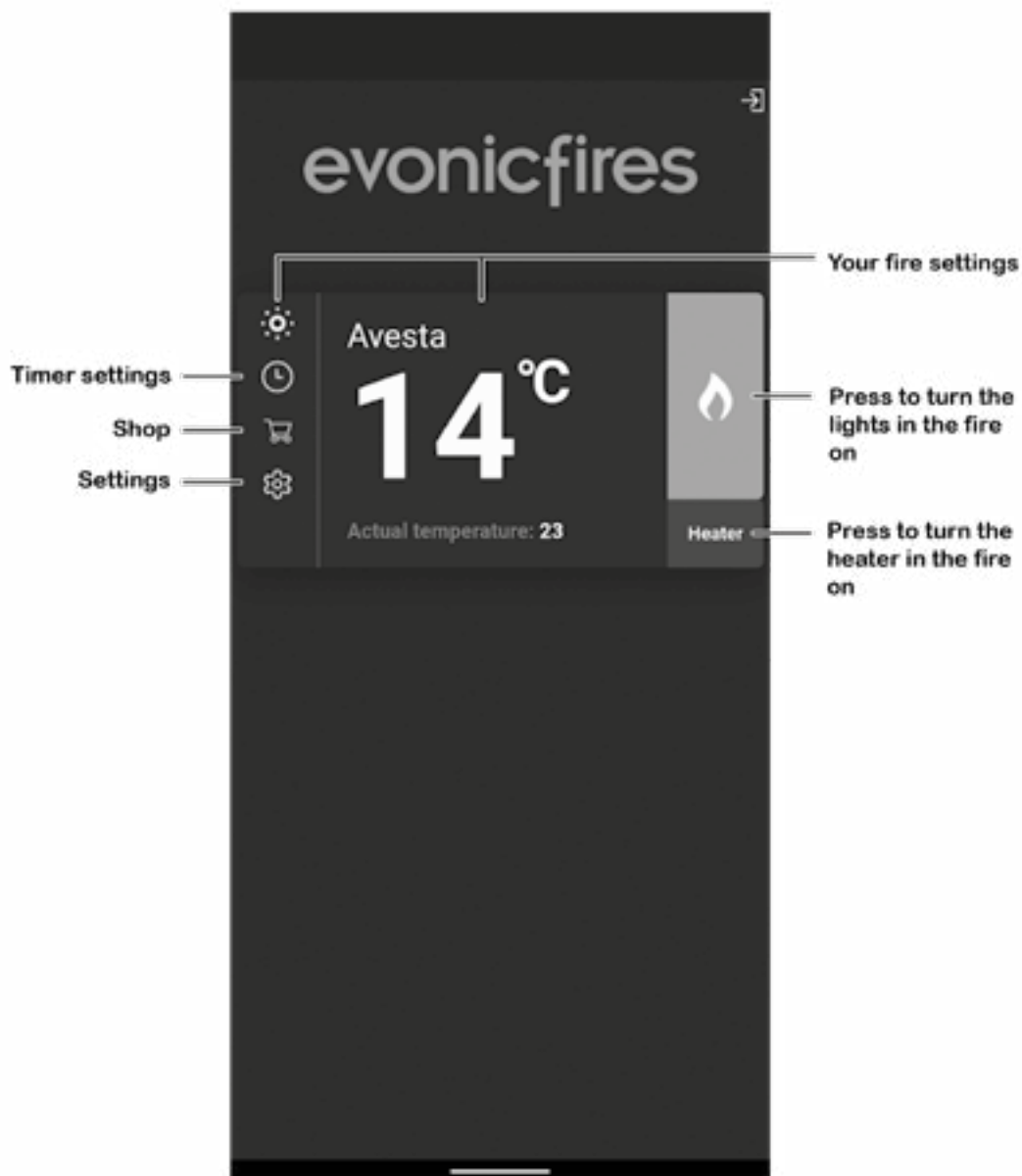
Select your router from the drop down box, and enter your router's password. Press the eye icon to double check for mistakes. Press 'Save and Connect'. Only select Static IP if advised by an IT professional.

8



The pairing process between your device, the fire, and your router will now take place. This may take a few minutes, and when the app shows 'Redirect' you may see the lighting on your fire change colour. This is completely normal.

USING THE E-SMART CLOUD APP



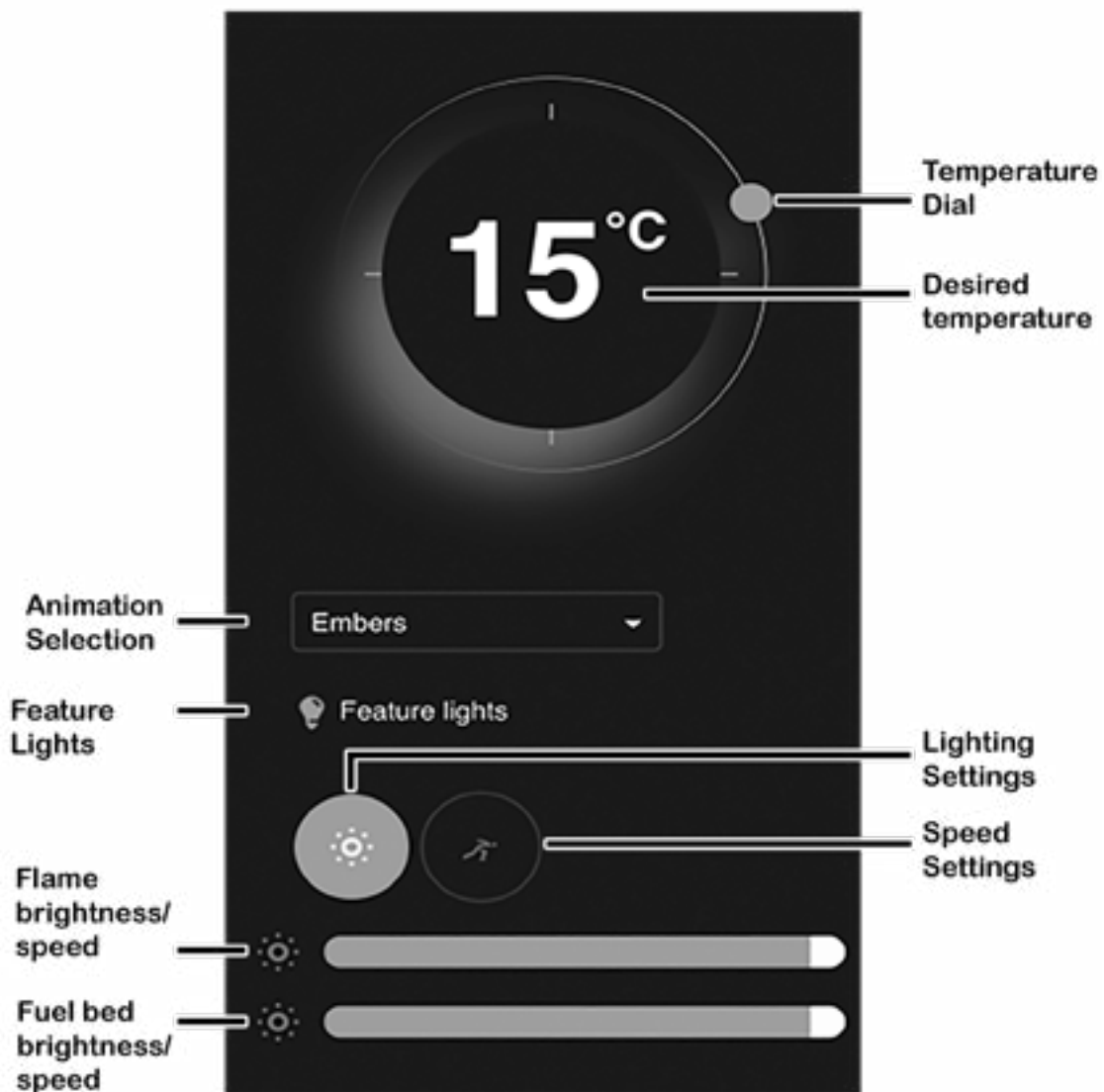
HOME PAGE

On the Home Page of the E-Smart Cloud App you can see the name of your fire, the chosen temperature, and the actual temperature.

On the left hand side you can select the timer, shop, and app settings. On the right hand side you can turn the lights in the fire on and off, and also turn the heater on and off.

To enter the Control Overview either select the light bulb icon on the top left or the central temperature box.

CONTROL OVERVIEW



To adjust the desired temperature of your fire ensure that the heater is selected on the Home Page in the previous step. Then press, hold, and rotate the temperature dial to set the temperature.

The animation drop down allows you to choose the flame effect for your fire, more flame effects are available to download from our shop on the Home Page.

The 'Feature lights' button will activate the over fuel-bed lights, if you have a model with tile wings then this button will also turn on the side down-lighters.

By clicking on lighting settings you can adjust the flame brightness by pressing, holding, and sliding the tab at the bottom of the screen. Slide left to lower the brightness, and right to increase the brightness. You can adjust the fuel bed brightness in the same way with the lower tab slider.

To change the speed of the LED flame effect single press the speed setting option, and slide the top dial left to slow it down, and right to increase the speed. Likewise with the fuel bed speed, slide the lower tab left to slow it down and right to increase it.

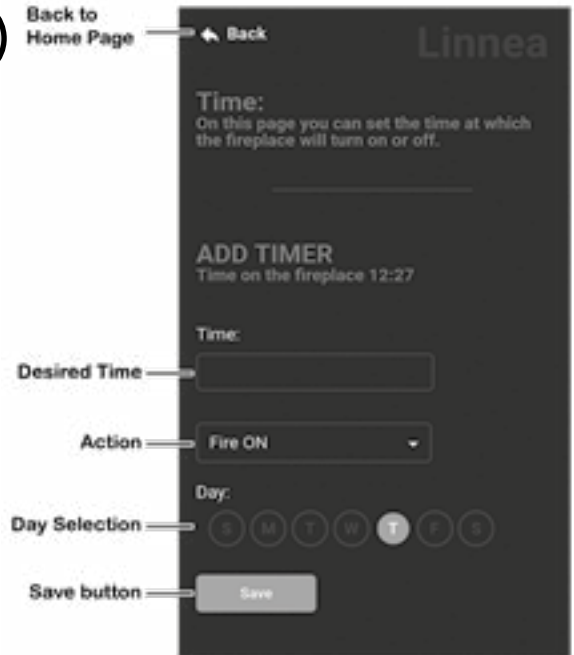
PROGRAMMING THE TIMER

1



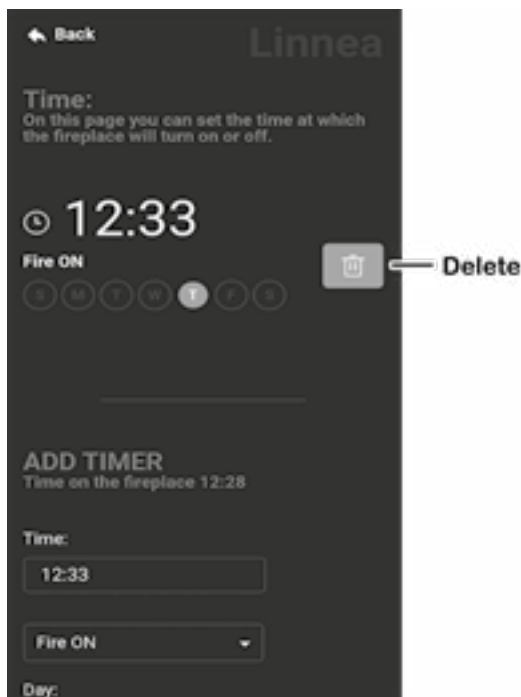
Single press the clock icon on the Home Page to begin programming the Timer.

2



Input your desired time in the Time box, select the action (Fire On/Off/, Heater On/Off) you want. Deselect the day/s you don't want it to apply to, and press the Save button.

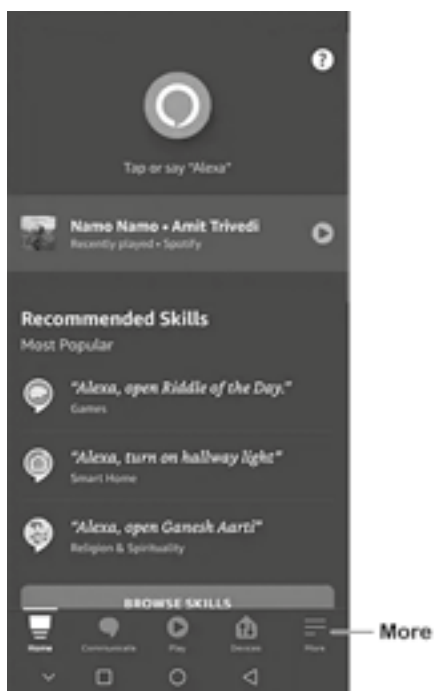
3



The above screen will now show your set timer. To delete the timer press the bin icon. To add an additional timer scroll down and repeat the process. Press the Back button to return to the Home Page.

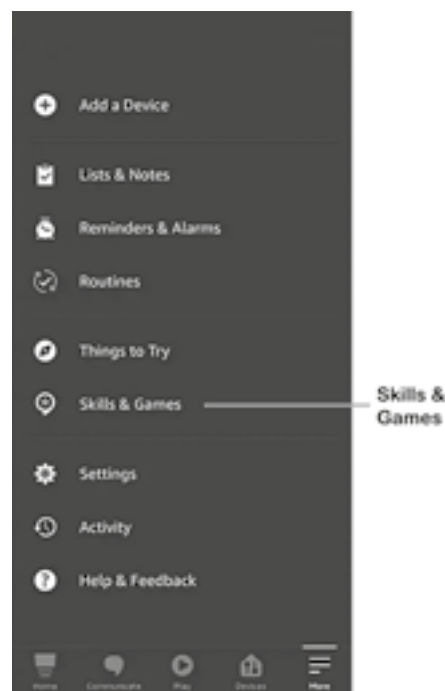
PAIRING WITH AMAZON ALEXA

1



Once your fire is installed, and switched on, download and open the Amazon Alexa app. Once open single press More in the bottom right hand corner.

2



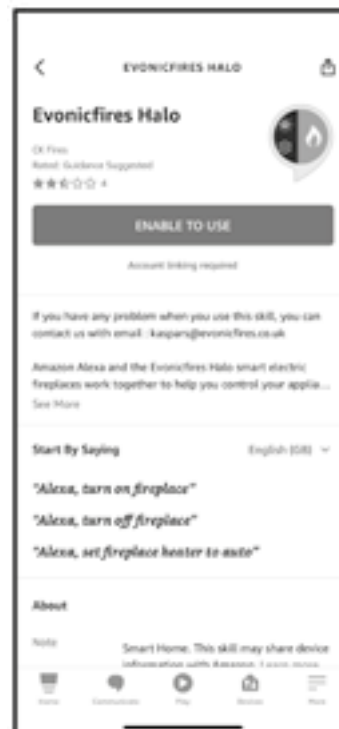
Single press Skills & Games on the pop up list.

3



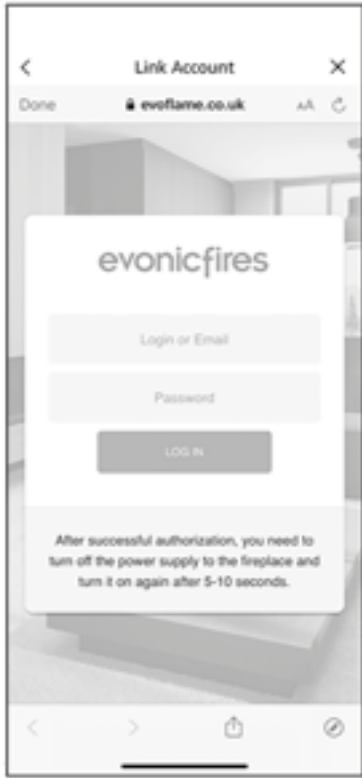
Single press Search and type in evonicfires. Select the Evonicfires Halo skill icon to open.

4



Now on the Evonicfires Halo skill page you can single press the Enable to Use button to go to the log in page.

5



Enter the log in details that you previously entered in the app set up process, and single press Log In.

6



After a few moments your account will be linked, once this is done you can single press Close.

7



Single press Discover Devices to search for your fire.

8



Your fire will show up as two devices, allowing you to programme the heater separately to the effects. Single press the second option, and Set up Device.

ALEXA COMMANDS

When using Alexa to control your appliance settings remember to substitute the words 'the fire' for whatever you have named your appliance.

Turning the appliance On and Off.

"Alexa, turn fire on."

"Alexa, turn fire off."

Turning the heater On and Off.

"Alexa, set fire heater to auto."

"Alexa, set fire heater to off."

Changing the temperature.

Alexa can only change the temperature between 10° and 32°.

"Alexa, set temperature to 27 degrees."

"Alexa, make it warmer in there."

Increases the temperature by 3°

"Alexa, make it cooler in there."

Decreases the temperature by 3°

Changing the flame effect.

"Alexa, set animation to still."

"Alexa, set animation to breathe."

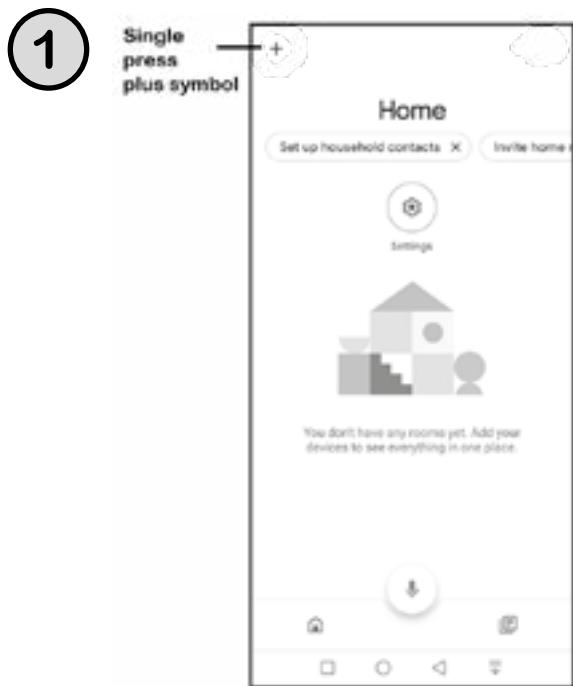
"Alexa, set animation to spectrum."

"Alexa, set animation to embers."

"Alexa, set animation to odyssey."

"Alexa, set animation to aurora."

PAIRING WITH GOOGLE HOME



Once your fire is installed, and switched on, download and open the Google Home app. Once open single press the plus symbol in the top left hand corner.

Single press Set up Device on the pop up list.



Single press Works with Google.

Single press the Search icon in the top right corner.

5



Type in Evonic Fires, single press search and then select the Evonic Fires E-Smart icon.

6



Once in the Evoflame log in page, enter the log in details that you previously entered in the app set up process, and single press Log In. Your appliance is now paired with Google Home!

GOOGLE HOME COMMANDS

When using Google Home to control your appliance settings remember to substitute the words 'the fire' for whatever you have named your appliance. Please note that the Google Home app cannot control the heater in the appliance.

Turning the appliance On and Off.

"OK Google, turn on the fire."

"OK Google, turn off the fire."

Changing the flame effect.

"OK Google, change the animation to still on the fire."

"OK Google, change the animation to breathe on the fire."

"OK Google, change the animation to spectrum on the fire."

"OK Google, change the animation to embers on the fire."

"OK Google, change the animation to odyssey on the fire."

"OK Google, change the animation to aurora on the fire."

"OK Google, change the animation to red on the fire."

"OK Google, change the animation to orange on the fire."

"OK Google, change the animation to yellow on the fire."

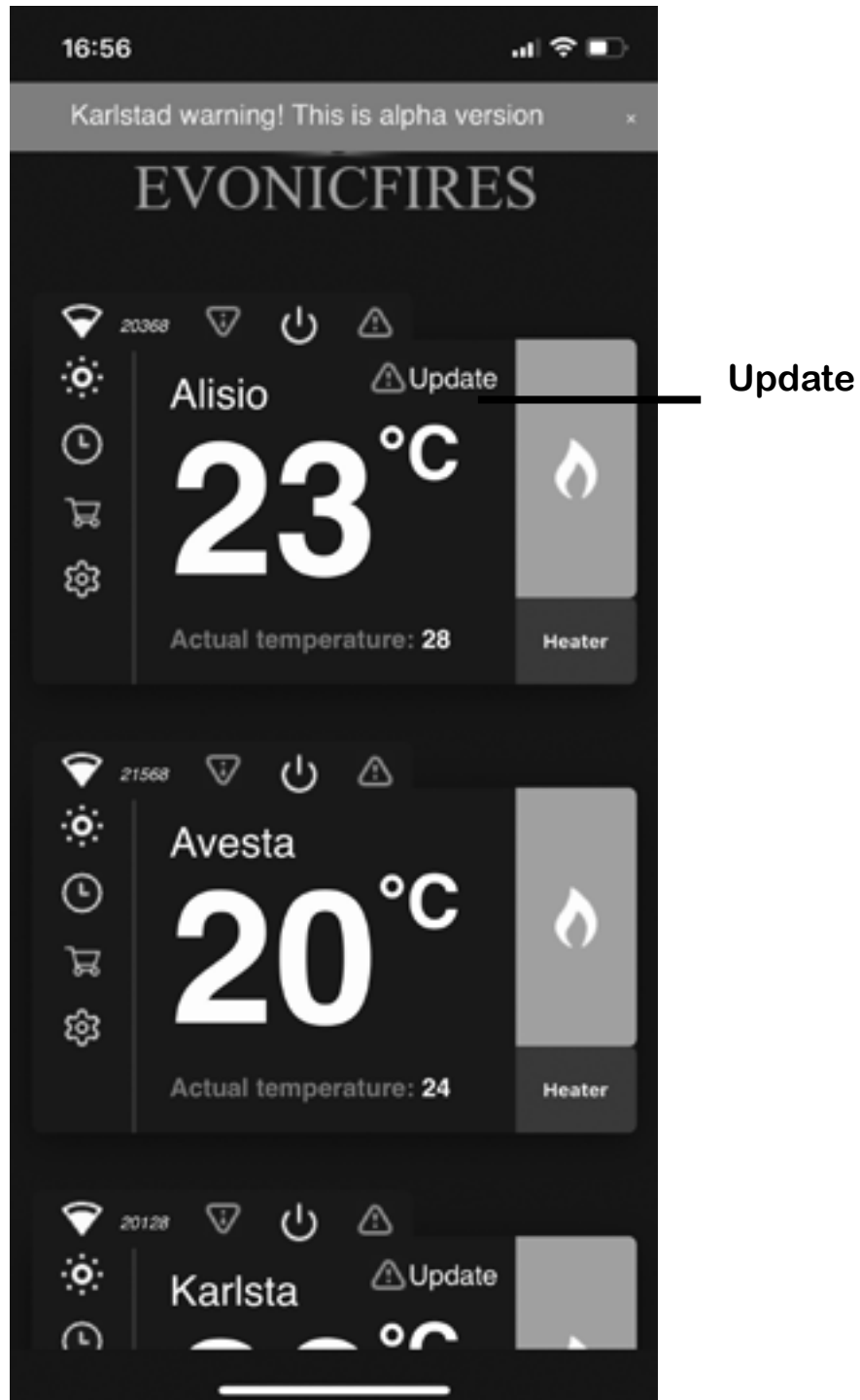
"OK Google, change the animation to green on the fire."

"OK Google, change the animation to blue on the fire."

"OK Google, change the animation to violet on the fire."

"OK Google, change the animation to white on the fire."

UPDATING YOUR FIRE



Update your fire by clicking on the triangular icon.

Do not turn your fire off until it is complete

It may take up to 10 minutes to update.



To log out of your account, single press the exit icon in the top right hand corner of the Home Page.

Please note that you should not need to log out of the app; once logged in you can stay logged in for quick and easy operation of your fire.

RETROFITTING THE REMOTE CONTROL

In order to retro-fit your remote, please ensure you follow these steps **BEFORE** you attempt to use the remote control system.

1



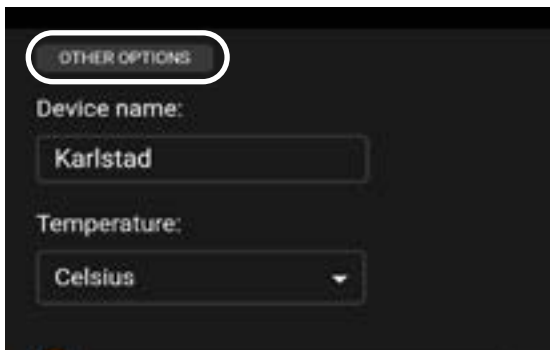
To begin the retro-fit of the remote control, press the 'update' icon on the e-smart cloud app home screen.

2



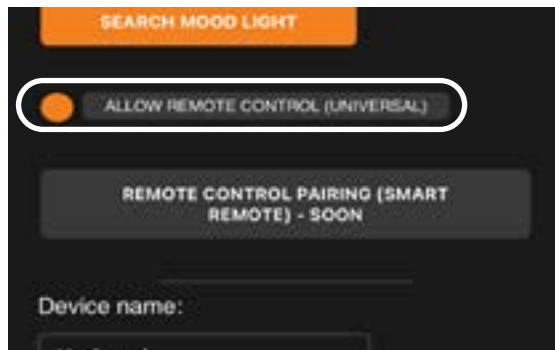
Once the fire has updated, select the settings icon on the home screen.

3



Once the settings panel is open, click 'other options'.

4



Scroll down to the section that states 'allow remote control (universal)'. Make sure this is highlighted. Press save.

5

Press save. You will then hear an audible beep to notify you of the pairing.

6

Turn your fire OFF, then back ON.

YOUR REMOTE IS NOW PAIRED AND READY TO USE

USING THE REMOTE

Top Left - Turn your fire ON and OFF

Middle Left - Turn your heater ON

Bottom Left - Change the flame animation



Top Right - Turn your feature lights ON and OFF

Middle Right - Turn your heater OFF

Bottom Right - Adjust the brightness.

With the remote control the heater is pre-set to 28°, if you would like to adjust the temperature you need to do this through the app.

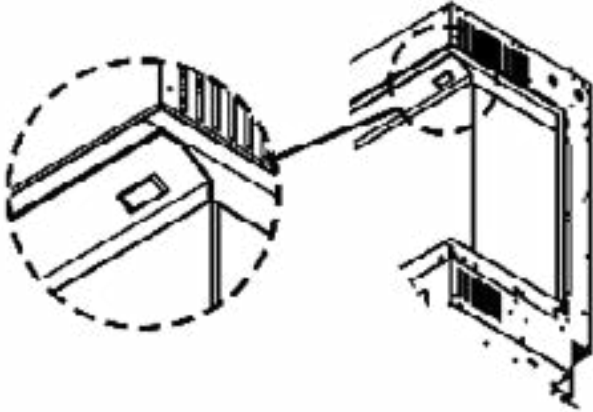
The brightness button adjusts the brightness of the fire by 0%, 25%, 50%, and 100%.

TROUBLESHOOTING

PROBLEMS CONNECTING

If you are having problems connecting your fire with your device and router please try the following steps to fix the issue.

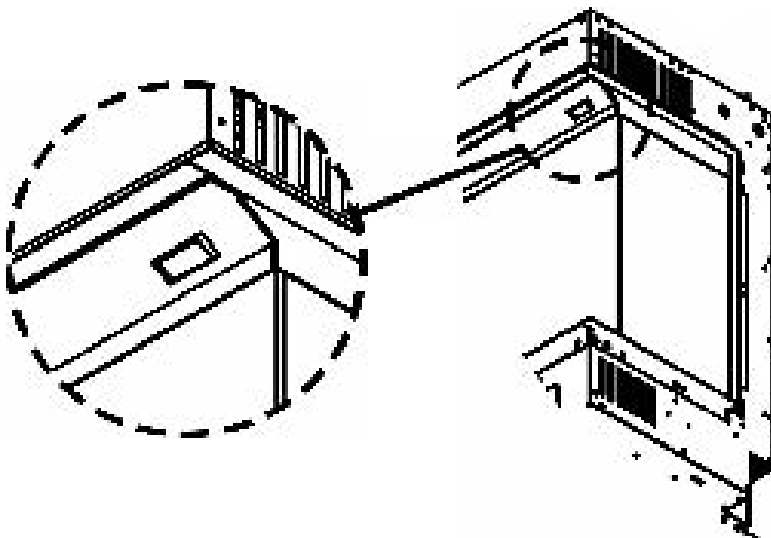
1



- Switch your fire OFF

- Switch your internet router OFF

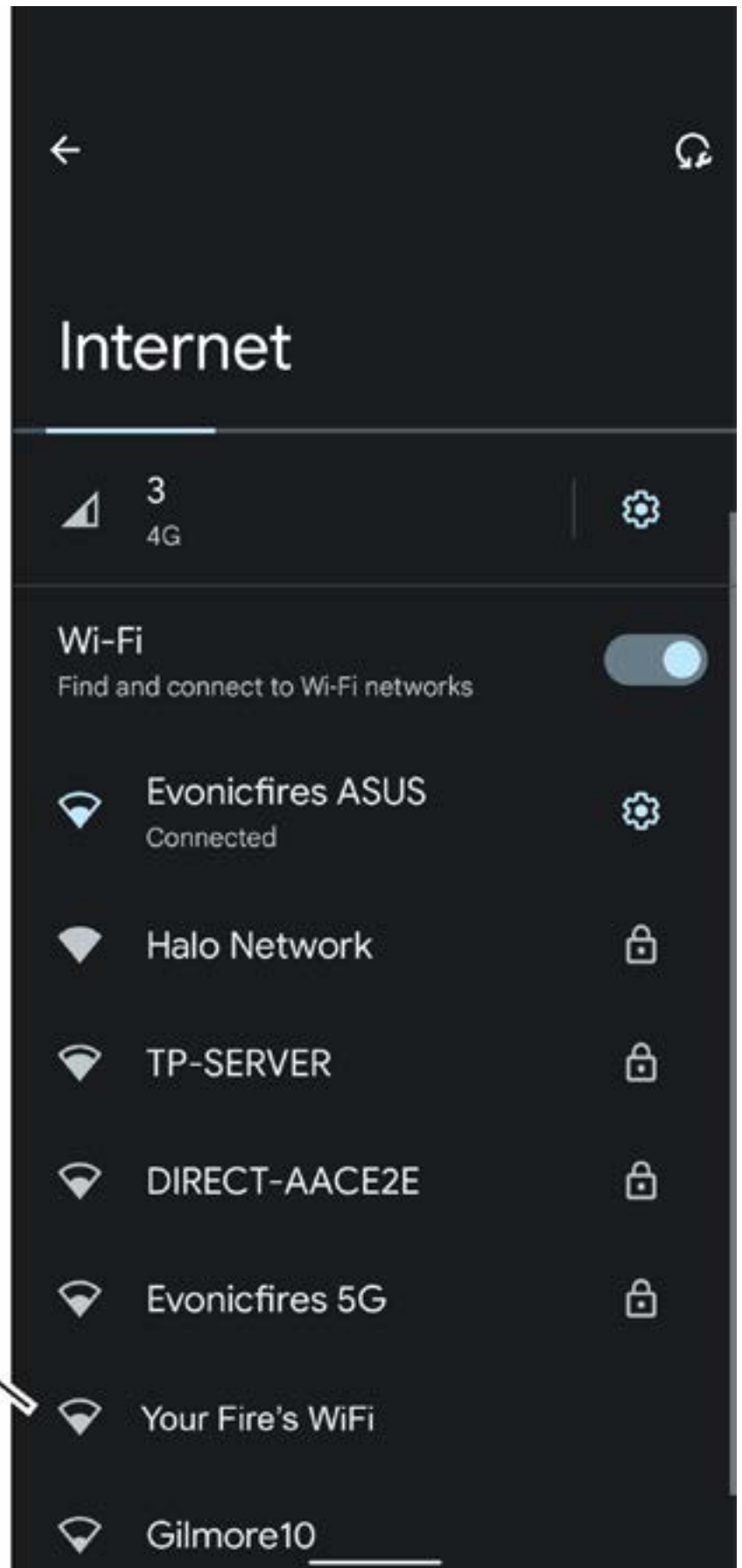
2



- Switch your fire ON
(Keep the router switched OFF)

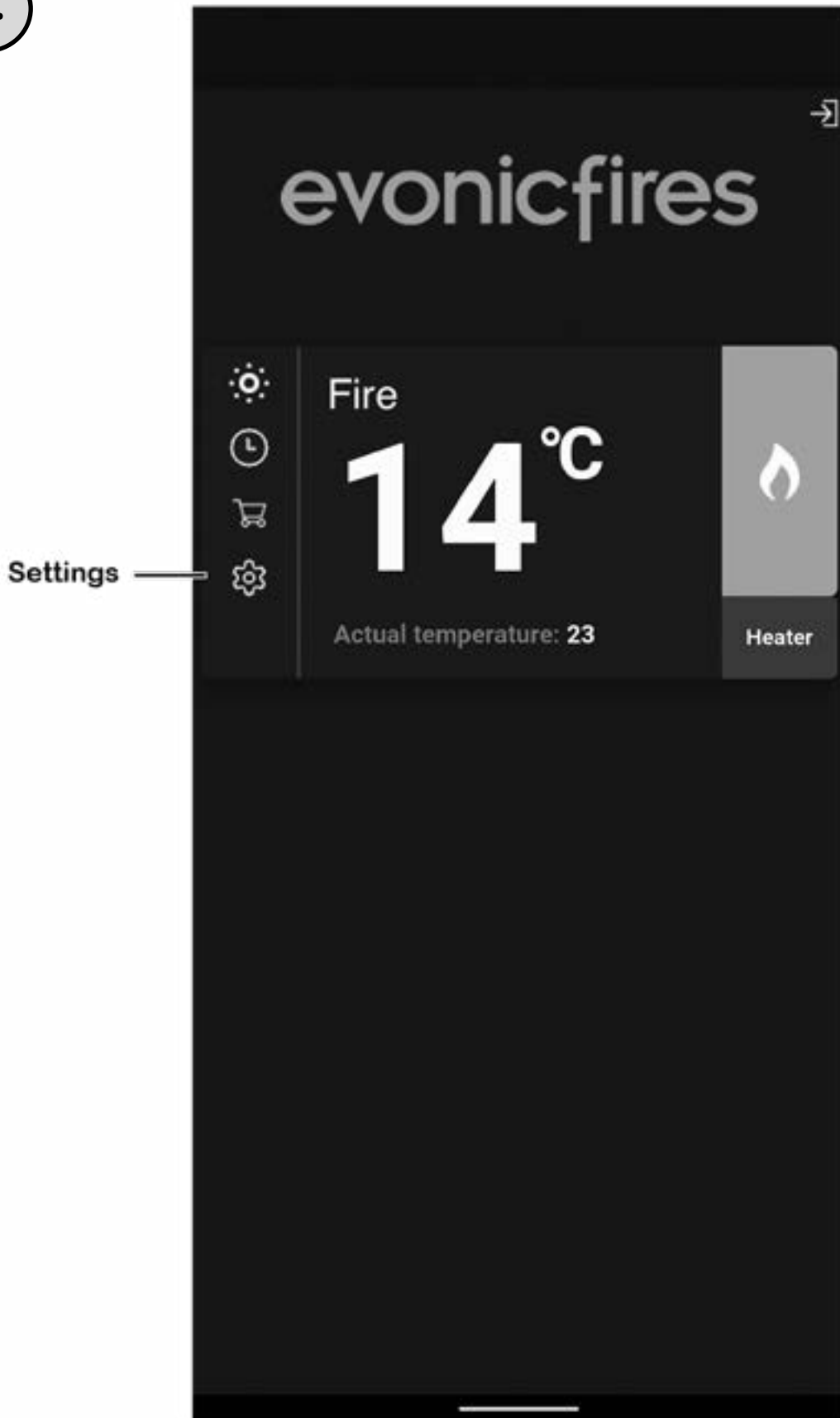
3

Your
fire



- Go to the WiFi settings on your phone or device.
- Find and select your product/fire

4



- Go to the E-Smart app and click 'Settings'

5

Device name

← Back Fire

Name and e-mail

Type the name of fireplace, or type the name of the room in which it is located.
You can operate a fireplace from the computer, write this link in the web browser:
<http://192.168.0.100>

OTHER OPTIONS

Device name:

Temperature:

START FIRE AUTOMATICALLY WHEN POWER ON

Interface:

Language:

GMT zone:

IoT Registration

Please ensure to include your e-mail and password. This is to register your appliance to our IoT services.

- In 'Device name' rename your fire.
(Be sure not to use numbers or spaces when renaming your fire)

6

Single


Language:
en


GMT zone:
1 (09:00)

IoT Registration

Please ensure to include your e-mail and password. This is to register your appliance to our IoT services.
If you haven't registered on evofflame.co.uk yet your account will be created automatically with provided details.

Your e-mail:
service@evonicfires.co.uk

Password:
..... 

Save 

SAVE

Settings WiFi

Eye icon

- In the Settings menu scroll down to the IoT Registration and check that your email and password are correct. You can click the eye icon to help you see any mistakes.
- Click Save

7

Single

Language:
en

GMT zone:
1 (09:00)

IoT Registration

Please ensure to include your e-mail and password. This is to register your appliance to our IoT services.
If you haven't registered on evoflame.co.uk yet your account will be created automatically with provided details.

Your e-mail:
service@evonicfires.co.uk

Password:
••••

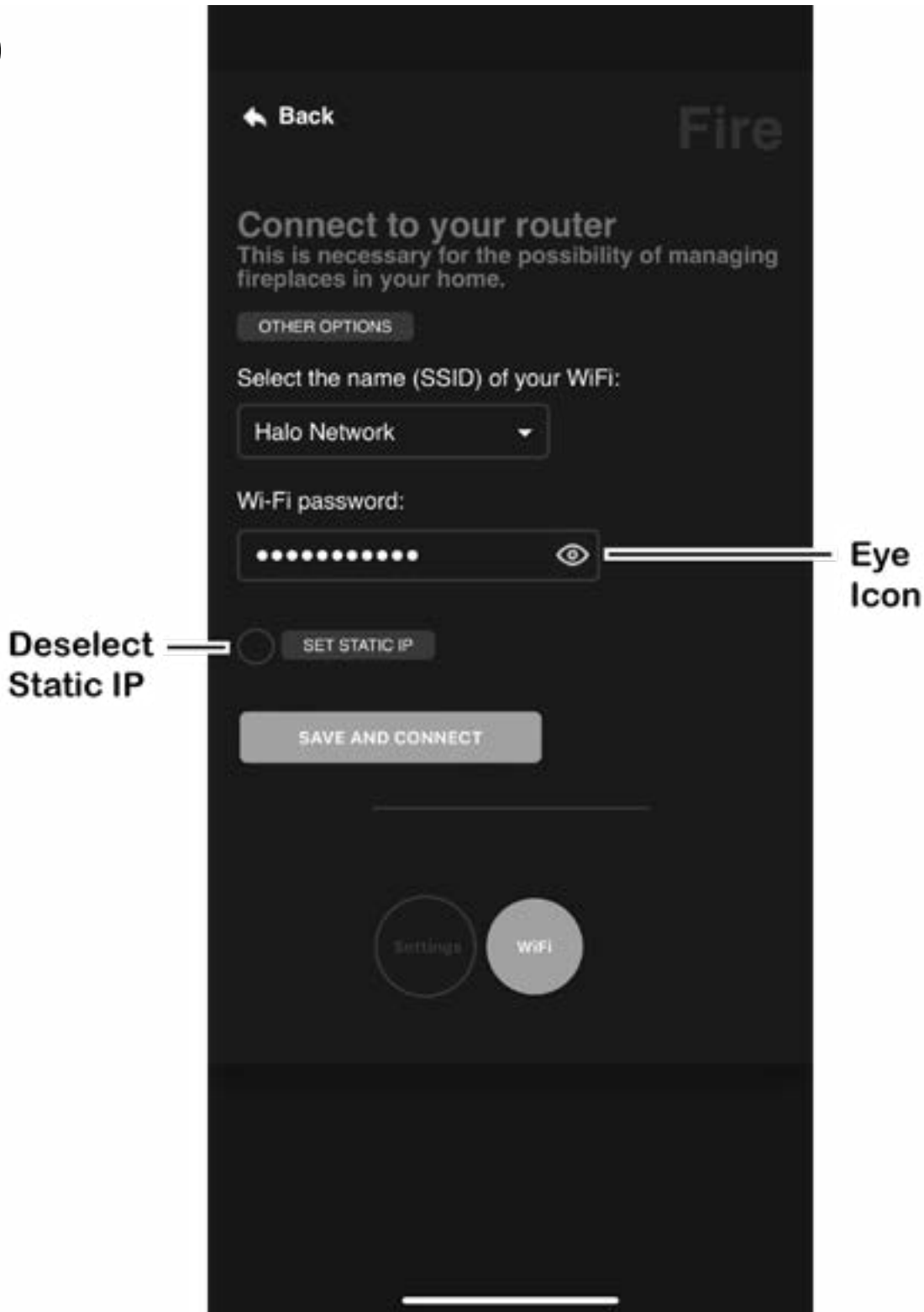
SAVE

Settings WiFi

WiFi

- Click on the grey WiFi button

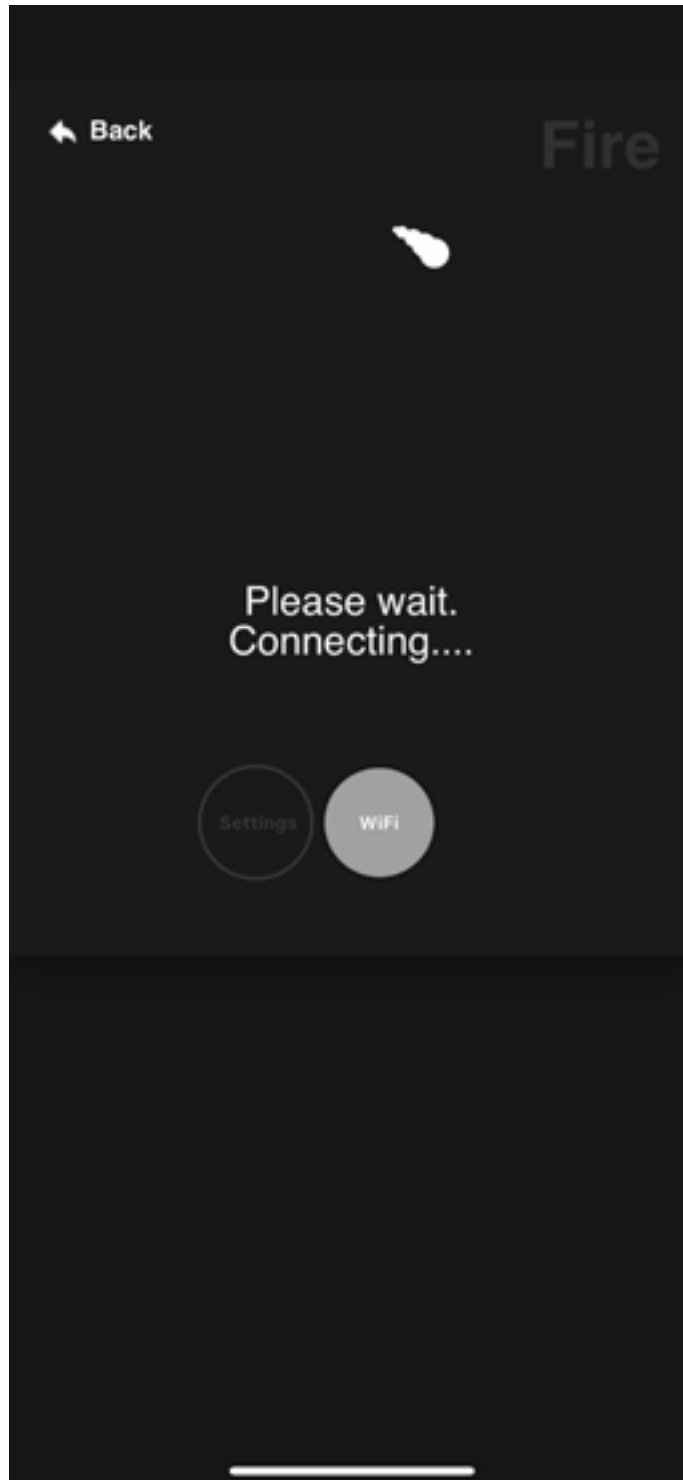
8



- Check that the name of your WiFi and the WiFi password are correct, you can click the eye icon to help you see any mistakes. Only the following symbols can be used in your WiFi password;
 - numbers 0 to 9
 - upper case letters A to Z
 - lower case letters a to z
 - ! . , ? + - @ _
- Make sure that 'Set Static IP' is NOT selected.
- Click 'Save and Connect'.

9

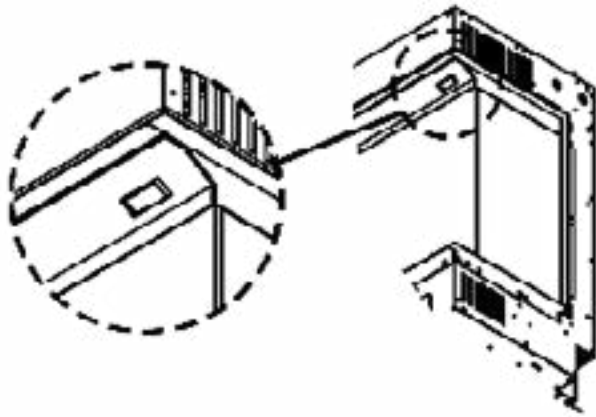
2:00



- Wait 2 minutes...

(If it doesn't appear to be connecting then close the app and then continue with step 10)

10

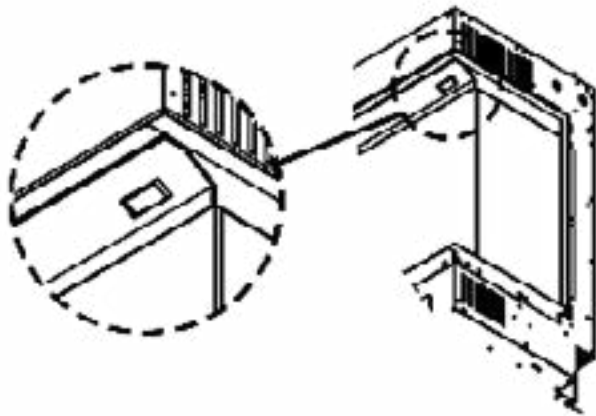


- Switch your fire OFF



- Switch your internet router ON

11



- Switch your fire ON
- You can now use the E-Smart Cloud App as normal, please see page 6.

If the fire still does not connect, then please repeat the process. After repeating the process if you still cannot connect then please call our service department on 01789 263868 or service@evonicfires.co.uk.

RESETTING YOUR FIRE

If you have entered a wrong email or password during the set-up process, then you may need to reset your fire to factory settings. To do this your fire must be updated to the latest version, you can do this by following the instructions on page 15.

Once your fire is fully updated you can reset it by turning it off and on at the rocker switch 5 times. Be sure to allow 1 second between each click. There will be an audible beep after this has been done, you can then continue with the set up process on page 4.