

# SUITES & STOVES

## Evoflame & E-Smart

### INSTRUCTION MANUAL

Aaren  
Banff  
Bergen  
Bonham 7  
Bonham 9  
Bonham 10  
Compton 2  
Compton 1000

Empire 2  
EV8S  
Gilmour 6  
Gilmour 7  
Gilmour 9  
Gilmour 10  
Halden  
Halmstad

Kalmar  
Kibo  
Midori  
Nessa  
Nimbus  
Tuva  
Westfield

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## EU DIRECTIVES

All Evonic Fires products meet the requirements of the EC Directives.  
These directives have been met by compliance with the following standards:

EU 2011-65/EU 2015/863 Restriction of Hazardous Substances.

References to the relevant designated standards used:

EN 55014-1:2006 + A1:2009 + A2:2011 Electromagnetic Compatibility.

EN 55014-2:2015 Electromagnetic Compatibility.

EN 61000-3-2:2014 Electromagnetic Compatibility (EMC). Limits. Limits for Harmonic Current Emissions.

EN 61000-3-3:2013 Electromagnetic Compatibility (EMC). Limits. Limitation of Voltage Changes, Voltage Fluctuations and Flicker.

EN 60335-1:2012 + A11:2014 Household and similar electrical appliances - Safety

EN 60335-2-30:2009+A11:2012 Household and similar electrical appliances. Safety. Particular requirements for room heaters

## UKCA STANDARDS

All Evonic Fires products are in conformity with the relevant UK Statutory Instruments (and their amendments).

2016 No. 1101 The Electrical Equipment (Safety) Regulations 2016

2016 No. 1091 The Electromagnetic Compatibility Regulations 2016

2012 No. 3032 The Restriction Of Use Of Certain Hazardous Substances In Electrical And Electronic Equipment Regulations 2012



## IMPORTANT INFORMATION AND HEALTH & SAFETY

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all of the instructions carefully before using the appliance, only use this appliance as described in this manual. Any other use not recommended by the manufacturer may cause injury to persons, or damage to the appliance.
- Remove all packaging and dispose of it at an appropriate recycling facility.
- When transporting or storing the appliance and power lead, keep in a dry place, away from excessive vibration and store so as to avoid damage.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation.  
**DANGER:** High temperatures may be generated under certain abnormal conditions.
- Do not install this appliance immediately in front of a fixed socket outlet.
- Do not install this appliance in the immediate surroundings of a bath, shower, swimming pool or any other area where the appliance could come into contact with water or humidity, e.g. a bathroom.
- Do not use in areas where gasoline, paint, or any flammable liquids are used or stored.
- This appliance is only suitable for indoor use, do not use outdoors.
- Do not cover the appliance, or let the air inlet/outlet to be obstructed in any way as it may overheat.
- Keep the power lead away from hot surfaces and the heater outlet. Do not route the power lead in front of the appliance, or under any carpets or rugs.
- This appliance must be firmly fixed to a flat internal wall.
- A maintenance hatch must be installed into the surrounding installation to allow future access.
- Always use a certified electrician should new circuits or outlets be required. And always use properly grounded, fused and polarised outlets.
- Where the power lead passes through any masonry wall, stone surround etc. ensure that suitable rubber bushes are fitted at any possible wear points.
- If the power lead is damaged do not use the appliance until it has been replaced.
- Do not use any external switching device, timers, or extension leads. Do not connect the appliance to a circuit that is frequently switched on and off by the utility.
- In the event of a malfunction, switch off the appliance, and disconnect it from the mains power supply. Have the appliance inspected by a certified electrician before reusing.
- Do not use the appliance if it is damaged. In the event of any damage to the appliance, please contact the retailer from whom the appliance was purchased.
- Any repairs must only be performed by a certified electrician.
- Extreme caution is necessary when any heater is used by, located near children or people of reduced mobility, and whenever the unit is left operating and unattended.
- Young children should be supervised to ensure that they do not play with the appliance.
- Disconnect from the power supply before performing any cleaning, maintenance or relocation of the unit. Do not use steam cleaners, or aerosols near the appliance.
- Do not burn wood or anything else in this appliance.
- Do not strike the glass.
- Do not drill or screw any new holes into the appliance.

# COMPONENTS FOR SUITES & STOVES

Name	Log Sets & Quantity		Glass Stones Clear & Amber	Chippings	Black Vermiculite	Suction Lifter	Riser	Wall Bracket	Bracket fixings		Bench	Electrical Lead	Suites & Stoves Instruction Manual	Remote Control
	Woodland	Silver Birch							Wall Plugs	Screws				
Aaren	1 x Small	1 x Small	1 x Clear 1 x Amber	1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Banff	1 x Small			1 x	1 x							1 x	1 x	1 x
Bergen	1 x Large	1 x Large	1 x Clear 1 x Amber	1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Bonham 7	1 x Legacy 6	1 x Legacy 6					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Bonham 9	1 x Legacy 10	1 x Legacy 10					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Bonham 10	1 x Legacy 10	1 x Legacy 10					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Compton 2	1 x Small	1 x Small		1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Compton 1000	1 x Large	1 x Large		1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Empire 2	1 x Small	1 x Small		1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
EV8S	1 x Small			1 x	1 x			1 x	5 x	5 x	OPTIONAL	1 x	1 x	
Gilmour 6	1 x Legacy 6	1 x Legacy 6					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Gilmour 7	1 x Legacy 6	1 x Legacy 6					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Gilmour 9	1 x Legacy 10	1 x Legacy 10					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Gilmour 10	1 x Legacy 10	1 x Legacy 10					OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Halden	1 x Tuva log set	1 x Tuva log set	1 x Clear 1 x Amber									1 x	1 x	
Halmstad	1 x Small	1 x Small	1 x Clear 1 x Amber	1 x	1 x							1 x	1 x	
Kalmar	1 x Split Small	1 x Split Small	2 x Clear 2 x Amber		4 x	YES	OPTIONAL	1 x	5 x	5 x		1 x	1 x	
Kibo (Open)	2 x Twig set			2 x	2 x			1 x	5 x	5 x		1 x	1 x	
Kibo (Glass)	2 x Twig set			2 x	2 x	YES		1 x	5 x	5 x		1 x	1 x	
Midori	1 x Small	1 x Small		1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Nessa	1 x Small	1 x Small	1 x Clear 1 x Amber	1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Nimbus	1 x Small	1 x Small		1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	
Tuva	1 x Tuva log set	1 x Tuva log set	1 x Clear 1 x Amber									1 x	1 x	
Westfield	3 x Mini			1 x	1 x	YES		1 x	5 x	5 x		1 x	1 x	

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# APP INSTRUCTIONS

## E-Touch & E-Smart Cloud

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## E-TOUCH APP INSTRUCTIONS (EVOFLAME MODELS)

The E-Touch app is a Bluetooth app that can be used with both smart phones and tablet devices, and is available on both the Apple App Store and Google Play Store. Please note that the e-touch app can only be connected to one phone at a time.

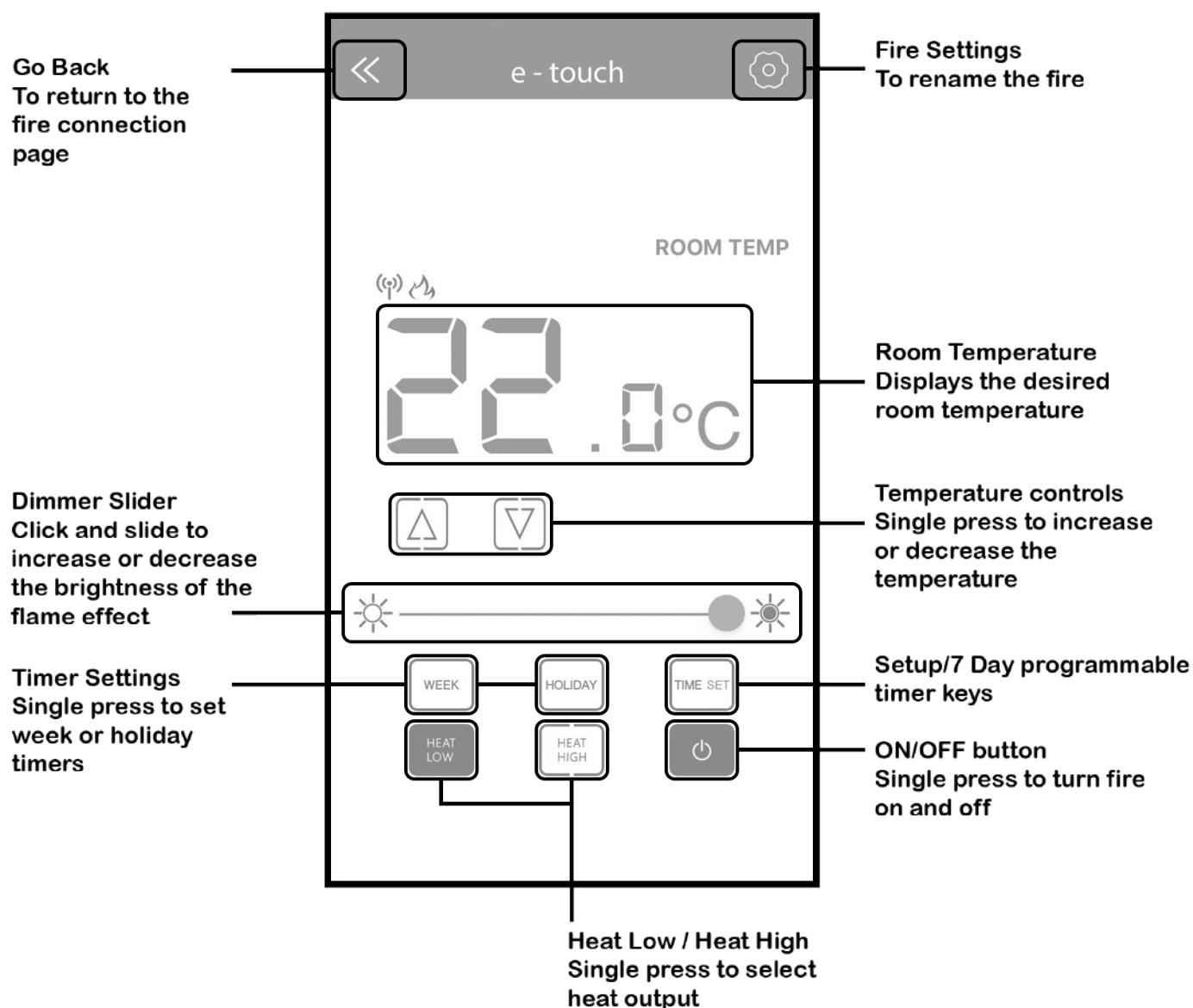
Before getting started with the app, connect the fire to the mains power, and push the rocker switch to the ON position.

**PLEASE NOTE THAT ON EVOFLAME MODELS ONCE THE APPLIANCE IS SWITCHED ON, THE LIGHTS WILL FLASH, THIS MEANS THE APPLIANCE IS WORKING AND READY.**



To begin using the app you first need to pair your appliance to the app, we have created a video on our Youtube channel to guide you through the process of pairing your appliance to your smart phone or tablet. Scan the QR code to be taken to the video and get started.

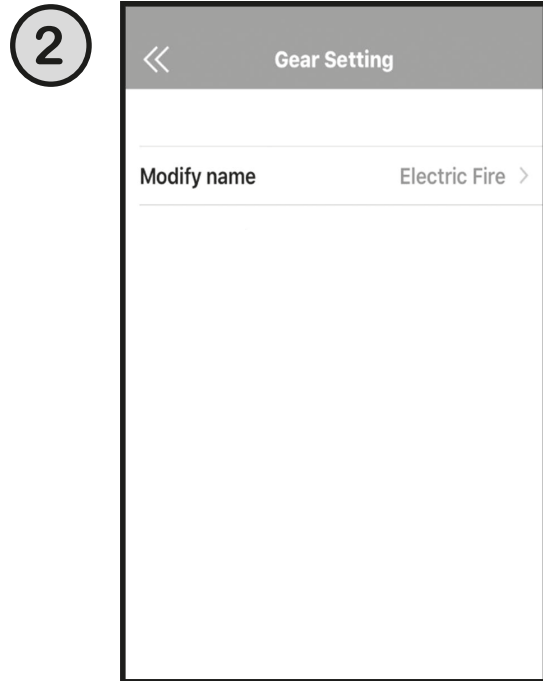
Alternatively, search the Apple or Google store for the e-touch app and download it to your device. Ensure that your device has bluetooth switched on, press the plus icon and then the search icon. Whilst the app is searching hold it close to the lower right hand corner of the appliance. Once your appliance is found, select it, and you'll be taken to the below Home Page. Your appliance is now paired to the app.



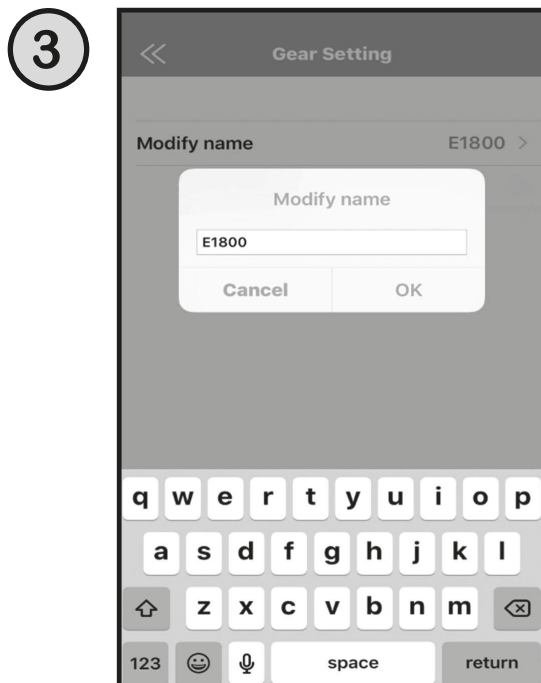
## NAMING YOUR FIRE



Single press on the Gear Symbol in the top right of the Home Page.



Single press on the Modify Name option. It is possible to name multiple fires if more than one are in the same location.



You can now type in and rename your fire.



To return to the Home Page, single press the Go Back button in the top left corner.



## CHANGING LANGUAGE & UNITS

1

Go Back  
To return to the  
fire connection  
page



Single press the Go Back button in the top left of the Home Page.

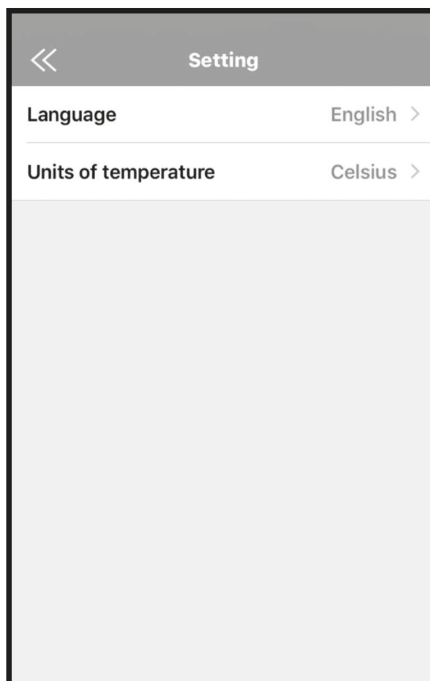
2

Setting



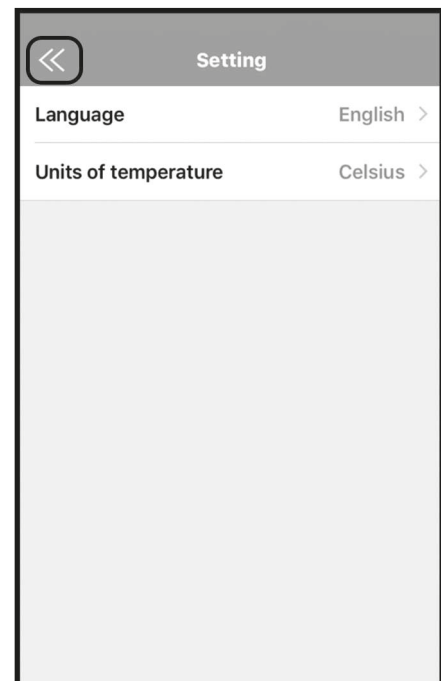
Single press on the Setting button.

3



You can now choose from English, Dutch, Italian, German, Spanish, Arabic, and Norwegian. You can also change the temperature unit between Celsius and Fahrenheit.

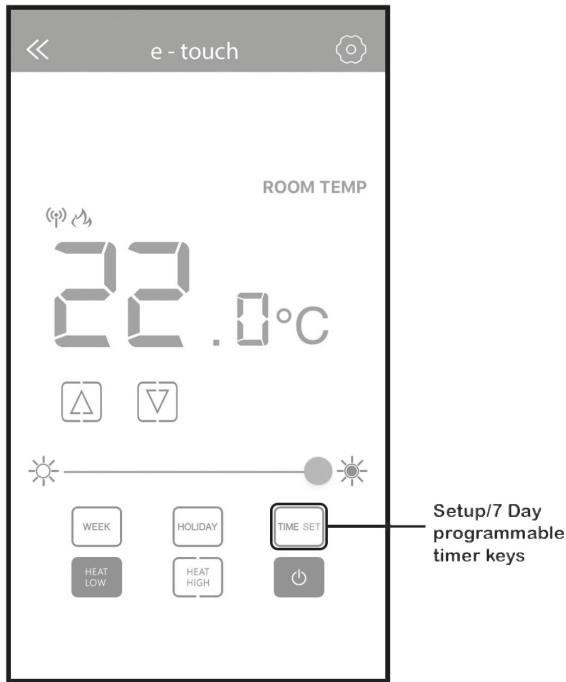
4



To return to the Fire Connection Page, single press the Go Back button in the top left corner.

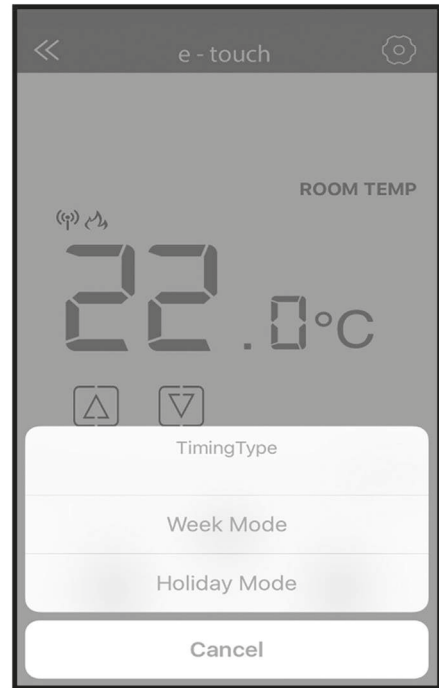
## PROGRAMMING THE TIMER

1



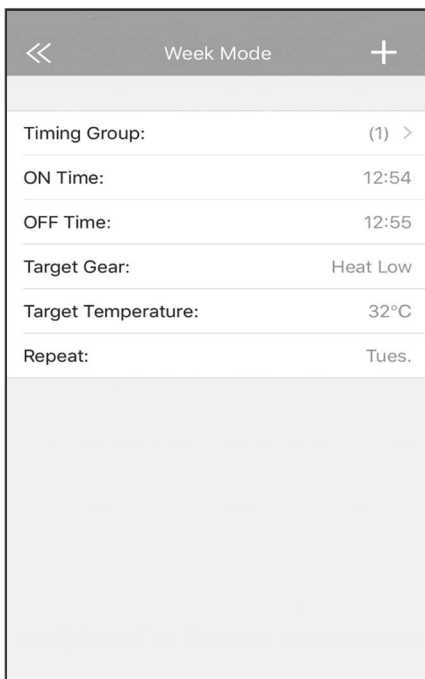
Single press the Time Set button on the Home Page to begin programming the Timer.

2



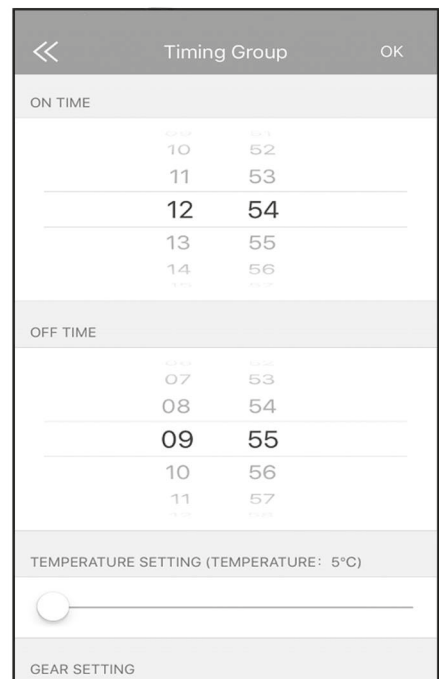
There are two types of timer you can programme. A Week/Common Mode and a Holiday Mode. Single press Week/Common Mode to programme it.

3



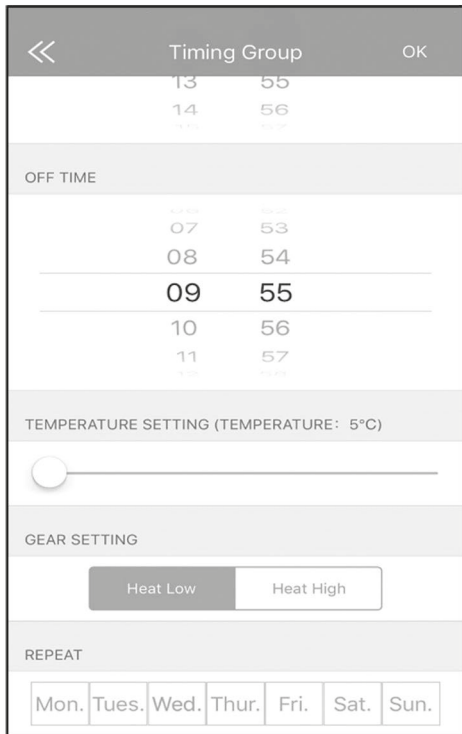
Single press Timing Group to start programming the timer.

4



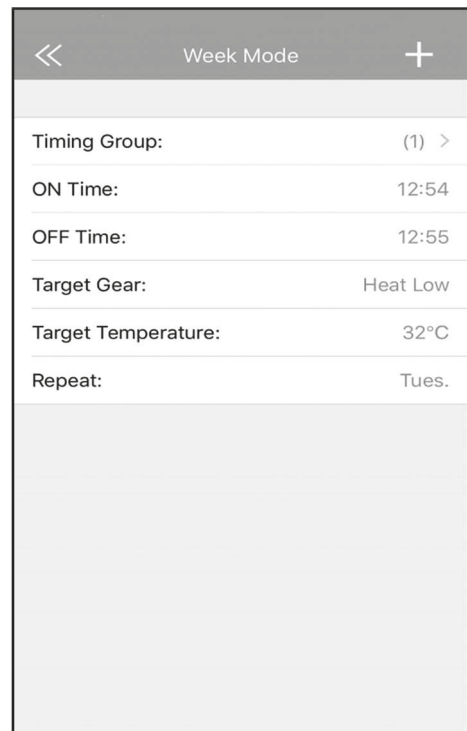
Select the time you want the fire to come on by scrolling the numbers. Then select the time you want the fire to turn off. Slide the temperature setting to the temperature you want the fire to reach.

5



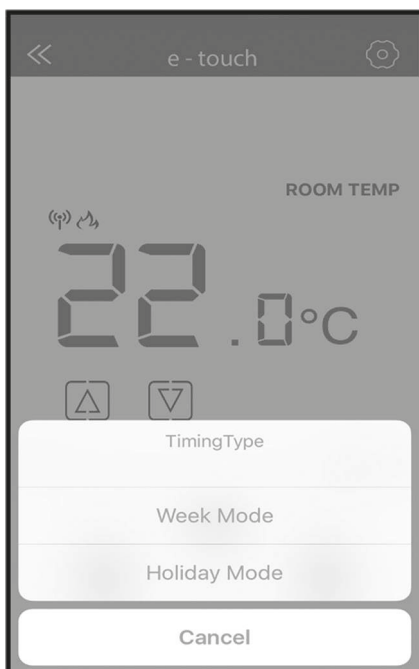
Scroll down the page to select either Heat Low, or Heat High. Then select the days you want the timer to apply to. To confirm, click OK, or Back to cancel.

6



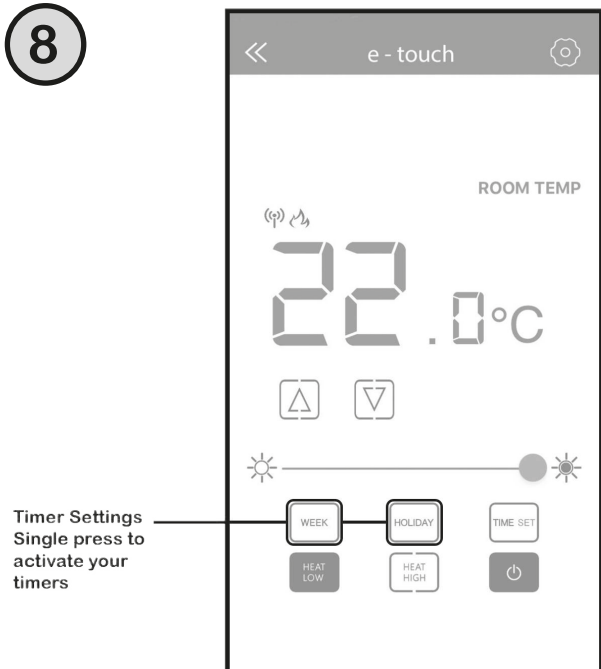
The Week/Common Mode Page will now display your chosen settings. To add another Week/Common timer, single press the plus button in the top right and repeat the process. Then click Back to return to the Home Page.

7



To set a Holiday timer, single press the Holiday Mode option on the Timing Type page shown in Step 2. However, Holiday Mode doesn't have a repeat day function. Then return to the Home Page.

8



Single press either Week/Common or Holiday to activate the timer/s you have set.

# E-SMART CLOUD APP INSTRUCTIONS (E-SMART MODELS)

The E-Smart Cloud app is a WiFi app that can be used with both smart phones and tablet devices, and is available on both the Apple App Store and Google Play Store.

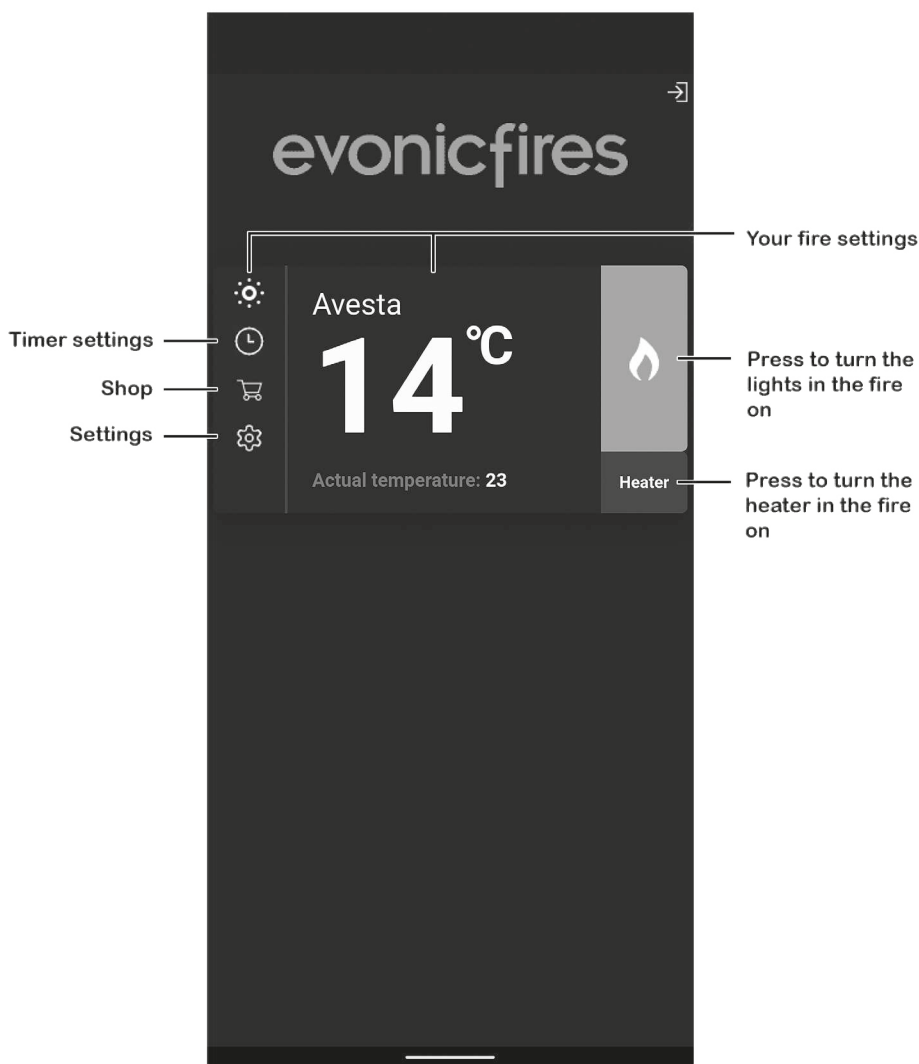
Before getting started with the app, connect the fire to the mains power, and push the rocker switch to the ON position.



To begin using the app you first need to pair your appliance to the app, we have created a video on our Youtube channel to guide you through the process of pairing your appliance to your smart phone or tablet. Scan the QR code to be taken to the video and get started.

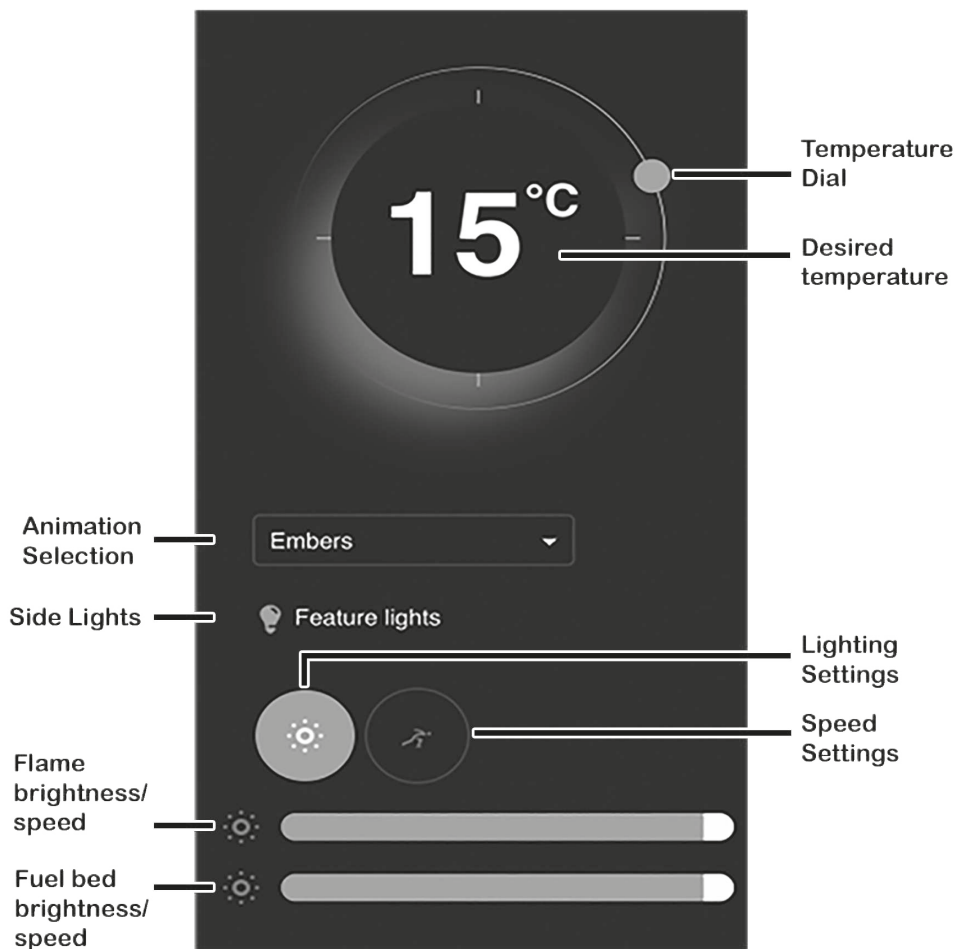
Alternatively, search the Apple or Google store for the e-cloud app and download it to your device. Open the settings on your device and connect to the fire's wireless connection. Then open the e-smart cloud app, open the settings panel on the app's Home Page. Scroll down to the IOT Registration and fill in your details, press save. Then select your home router from the drop down box, and enter your router password, press save and connect. The app will now pair to your device, this may take a few moments. Once completed the Home Page will show on your device.

## HOME PAGE



Click on your fire settings to enter the Control Overview page.

## CONTROL OVERVIEW



To adjust the desired temperature of your fire ensure that the heater is selected on the Home Page in the previous step. Then press, hold, and rotate the temperature dial to set the temperature.

The animation drop down allows you to choose the flame effect for your fire, more flame effects are available to download from our shop on the Home Page.

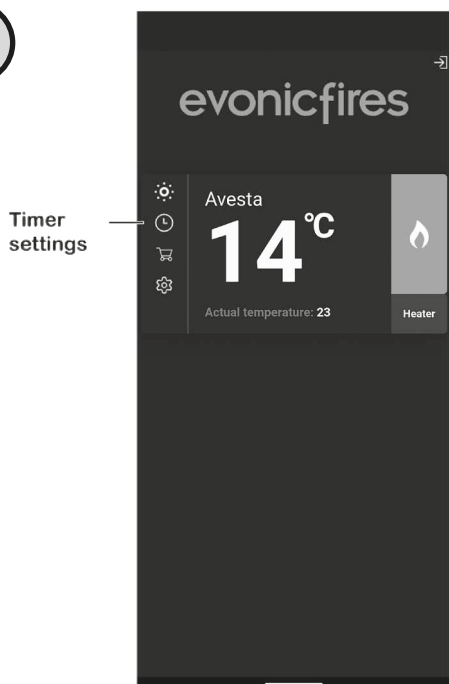
On models with tile wings you can activate your side lights by single pressing on the light bulb icon.

By clicking on lighting settings you can adjust the flame brightness by pressing, holding, and sliding the tab at the bottom of the screen. Slide left to lower the brightness, and right to increase the brightness. You can adjust the fuel bed brightness in the same way with the lower tab slider.

To change the speed of the LED flame effect single press the speed setting option, and slide the top dial left to slow it down, and right to increase the speed. Likewise with the fuel bed speed, slide the lower tab left to slow it down and right to increase it.

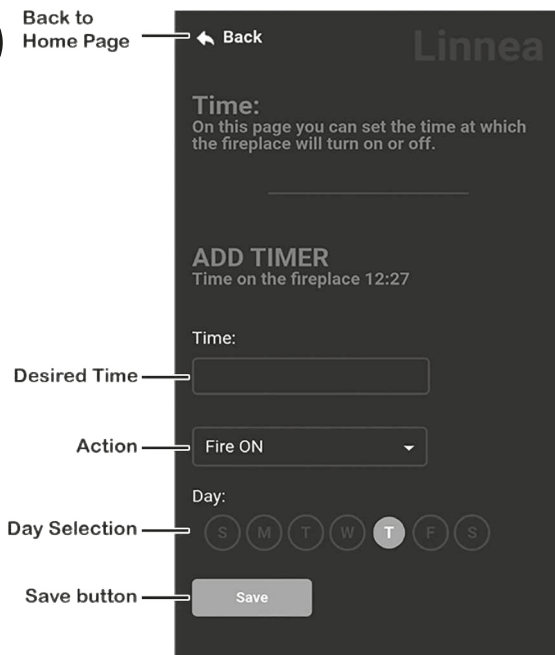
## PROGRAMMING THE TIMER

1



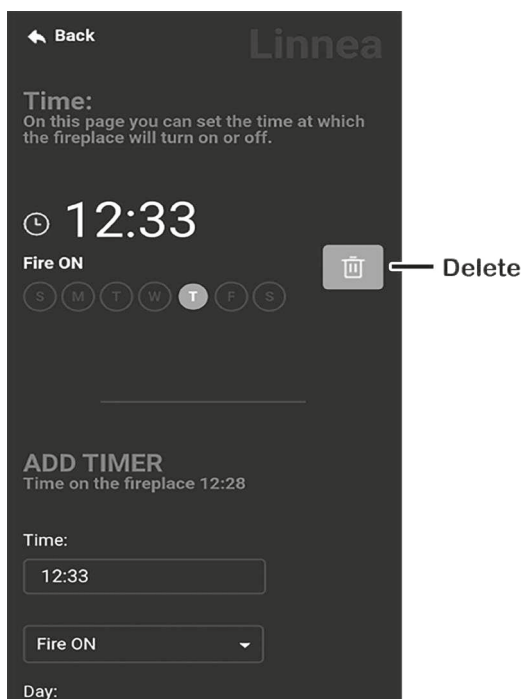
Single press the clock icon on the Home Page to begin programming the Timer.

2



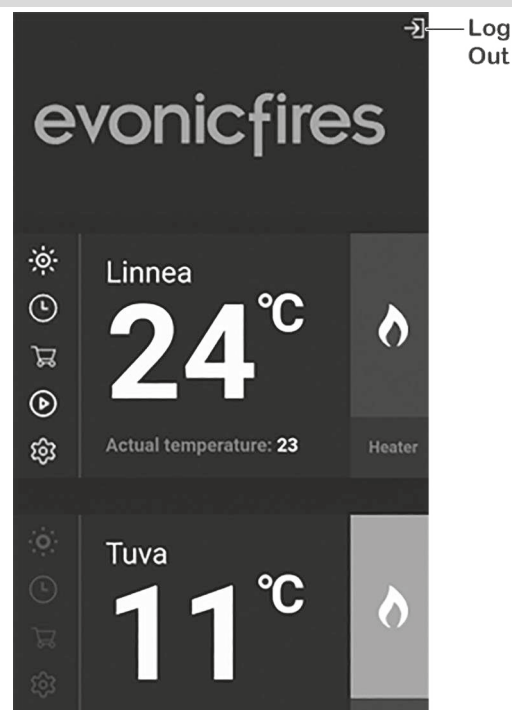
Input your desired time in the Time box, select the action (Fire On/Off/, Heater On/Off) you want. Deselect the day/s you don't want it to apply to, and press the Save button.

3



The above screen will now show your set timer. To delete the timer press the bin icon. To add an additional timer scroll down and repeat the process. Press the Back button to return to the Home Page.

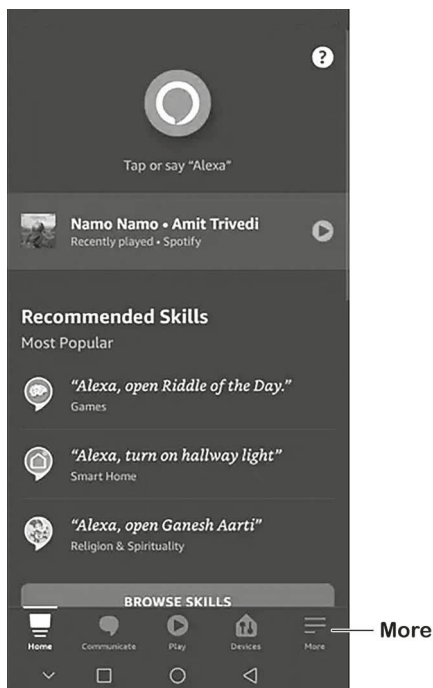
## LOGGING OUT



To log out of your account, single press the exit icon in the top right hand corner of the Home Page.

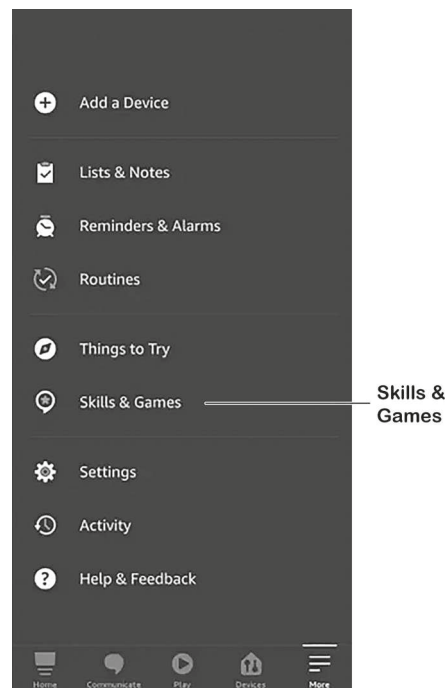
# PAIRING WITH AMAZON ALEXA

1



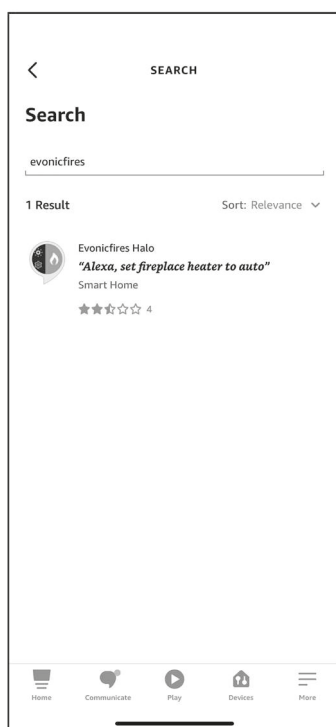
Once your fire is installed, and switched on, download and open the Amazon Alexa app. Once open single press More in the bottom right hand corner.

2



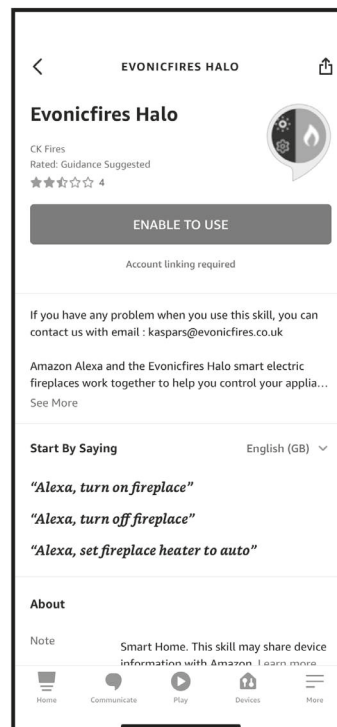
Single press Skills & Games on the pop up list.

3



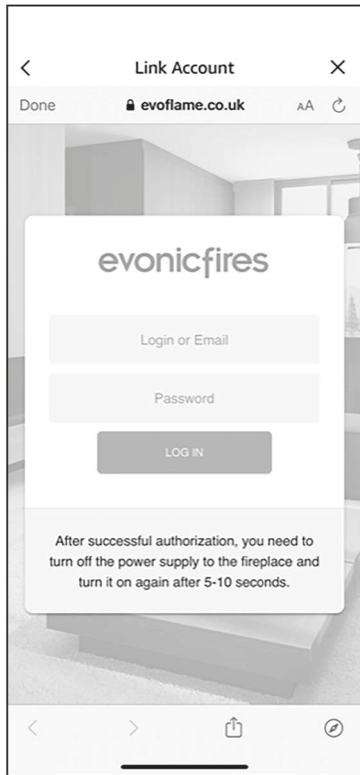
Single press Search and type in evonicfires. Select the Evonicfires Halo skill icon to open.

4



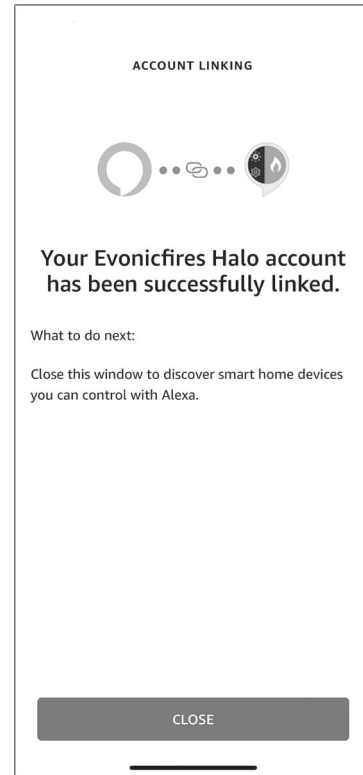
Now on the Evonicfires Halo skill page you can single press the Enable to Use button to go to the log in page.

5



Enter the log in details that you previously entered in the app set up process, and single press Log In.

6



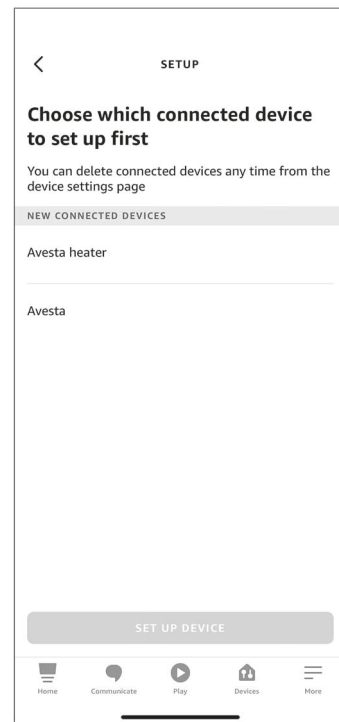
After a few moments your account will be linked, once this is done you can single press Close.

7



Single press Discover Devices to search for your fire.

8



Your fire will show up as two devices, allowing you to programme the heater separately to the effects. Single press the second option, and Set up Device.



## ALEXA COMMANDS

When using Alexa to control your appliance settings remember to substitute the words 'the fire' for whatever you have named your appliance.

### Turning the appliance On and Off.

"Alexa, turn fire on."

"Alexa, turn fire off."

### Turning the heater On and Off.

"Alexa, set fire heater to auto."

"Alexa, set fire heater to off."

### Changing the temperature.

Alexa can only change the temperature between 10° and 32°.

"Alexa, set temperature to 27 degrees."

"Alexa, make it warmer in there."

Increases the temperature by 3°

"Alexa, make it cooler in there."

Decreases the temperature by 3°

### Changing the flame effect.

"Alexa, set animation to still."

"Alexa, set animation to breathe."

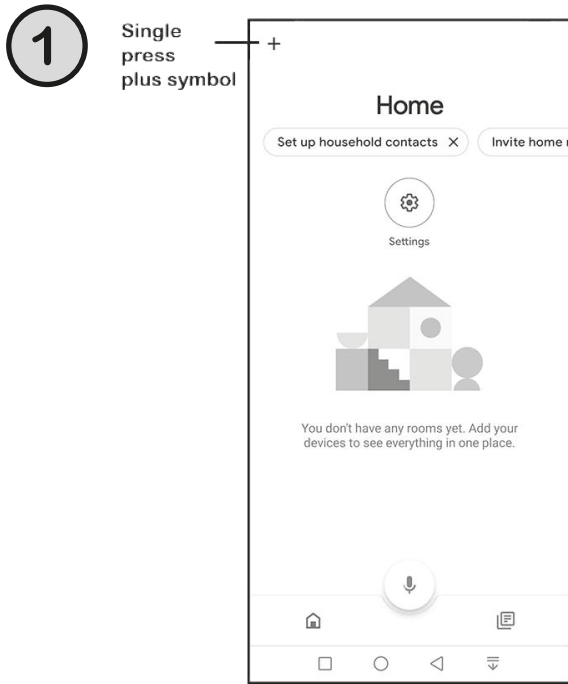
"Alexa, set animation to spectrum."

"Alexa, set animation to embers."

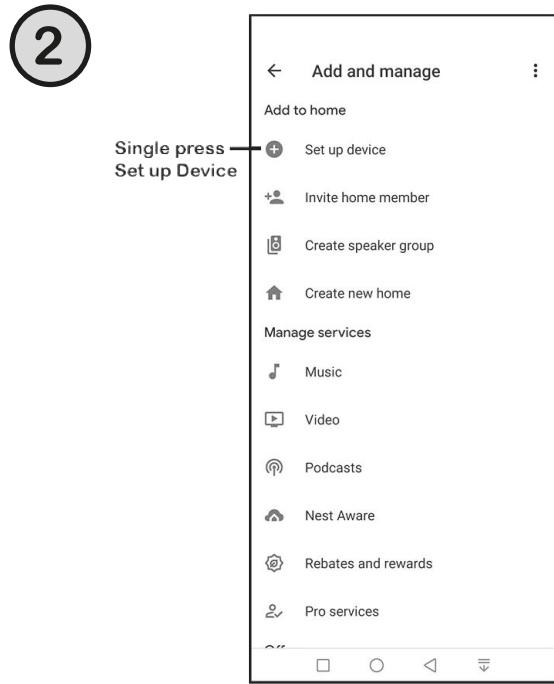
"Alexa, set animation to odyssey."

"Alexa, set animation to aurora."

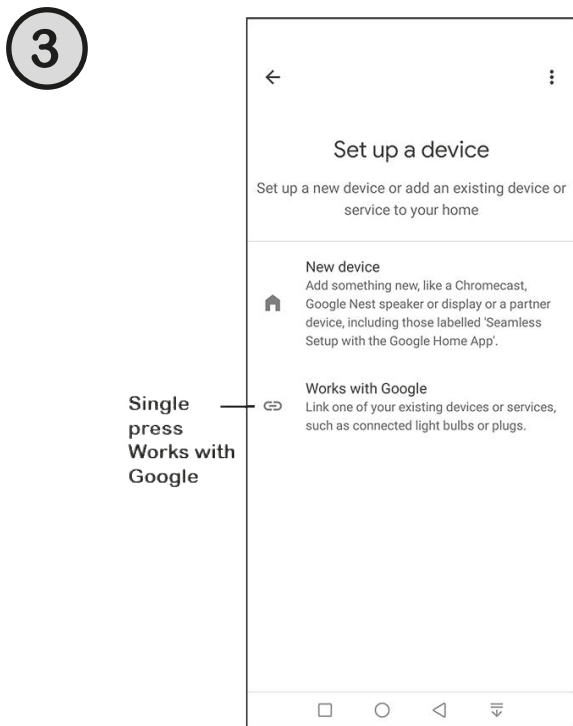
# PAIRING WITH GOOGLE HOME



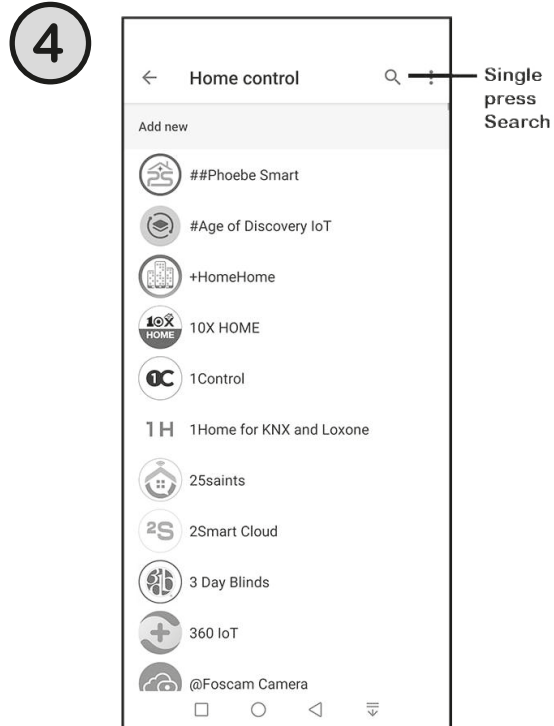
Once your fire is installed, and switched on, download and open the Google Home app. Once open single press the plus symbol in the top left hand corner.



Single press Set up Device on the pop up list.



Single press Works with Google.

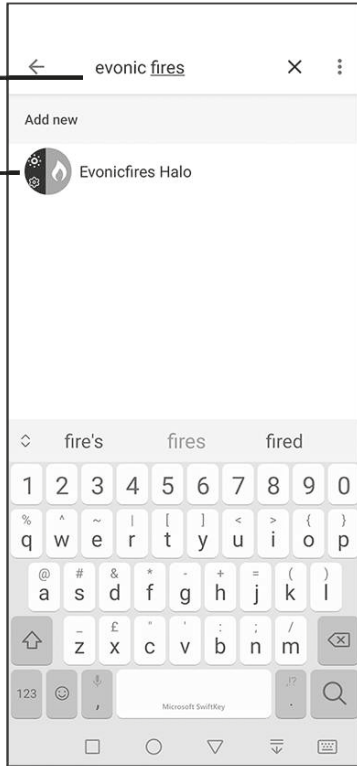


Single press the Search icon in the top right corner.

5

Search for Evonic fires

Single press Evonicfires Halo



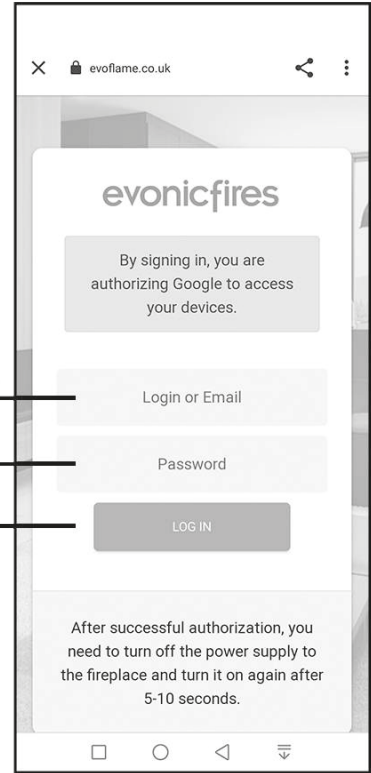
Type in Evonic Fires, single press search and then select the Evonic Fires E-Smart icon.

6

Enter your login

Password

Single press Log In



Once in the evoflame log in page, enter the log in details that you previously entered in the app set up process, and single press Log In. Your appliance is now paired with Google Home!

## GOOGLE HOME COMMANDS

When using Google Home to control your appliance settings remember to substitute the words 'the fire' for whatever you have named your appliance. Please note that the Google Home app cannot control the heater in the appliance.

### Turning the appliance On and Off.

"OK Google, turn on the fire."

"OK Google, turn off the fire."

### Changing the flame effect.

"OK Google, change the animation to still on the fire."

"OK Google, change the animation to breathe on the fire."

"OK Google, change the animation to spectrum on the fire."

"OK Google, change the animation to embers on the fire."

"OK Google, change the animation to odyssey on the fire."

"OK Google, change the animation to aurora on the fire."

"OK Google, change the animation to red on the fire."

"OK Google, change the animation to orange on the fire."

"OK Google, change the animation to yellow on the fire."

"OK Google, change the animation to green on the fire."

"OK Google, change the animation to blue on the fire."

"OK Google, change the animation to violet on the fire."

"OK Google, change the animation to white on the fire."

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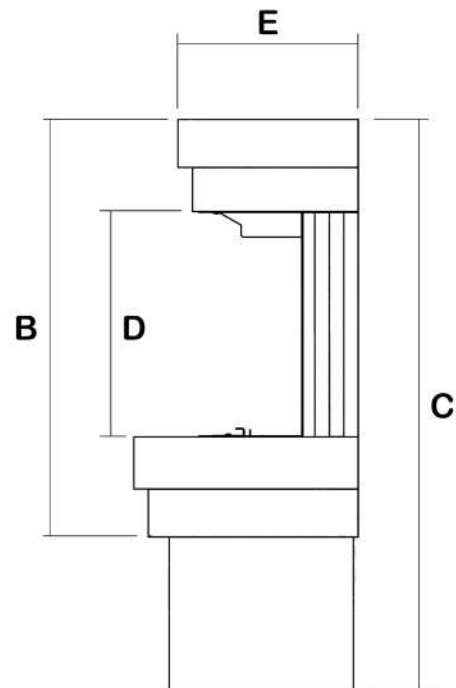
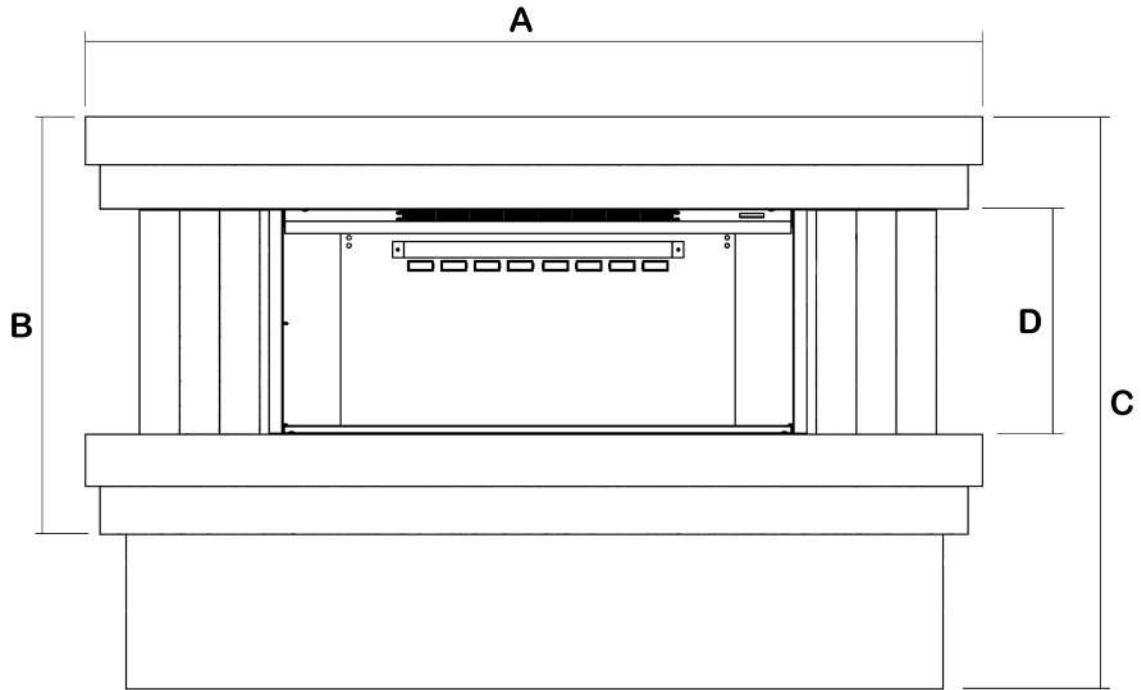
# INSTALLATION

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## MODEL DIMENSIONS



The model shown in these drawings is a Gilmour 7, however the same processes apply to all Suites.  
Scan the QR code for more detailed specification drawings.



## MODEL DIMENSIONS

Model	Width		Height		Depth
	Overall unit (A)	Overall unit (B)	With Riser / Bench (C)	Opening (D)	Overall unit (E)
Aaren	845mm	687mm		457mm	360mm
Banff	460mm	670mm		310mm	355mm
Bergen	1475mm	615mm		355mm	357mm
Bonham 7	1120mm	2027mm	2285mm	285mm	276mm
Bonham 9	1295mm	2027mm	2285mm	492mm	276mm
Bonham 10	1475mm	2027mm	2285mm	277mm	276mm
Compton 2	1120mm	514mm		274mm	310mm
Compton 1000	1500mm	511mm		261mm	355mm
Empire 2	1120mm	512mm		272mm	270mm
EV8S	860mm	520mm		326mm	327mm
EV8S Bench	1370mm	520mm	850mm	326mm	405mm
Gilmour 6	1120mm	712mm	992mm	455mm	276mm
Gilmour 7	1120mm	538mm	818mm	285mm	276mm
Gilmour 9	1295mm	745mm	1025mm	492mm	276mm
Gilmour 10	1475mm	531mm	811mm	277mm	276mm
Halden	488mm	1015mm		495mm	416mm
Halmstad	863mm	832mm		460mm	331mm
Kalmar	1475mm		854mm	357mm	375mm
Kibo	1375mm	845mm	889mm	495mm	380mm
Midori	527mm	625mm		455mm	280mm
Nessa	1120mm	520mm		282mm	360mm
Nimbus	1402mm	522mm		282mm	253mm
Tuva	493mm	1014mm		540mm	342mm
Westfield	860mm	625mm		455mm	280mm

# INSTALLATION

## Wall Mounted Suites

Aaren  
Bergen  
Bonham 7  
Bonham 9  
Bonham 10  
Compton 2

Compton 1000  
Empire 2  
Gilmour 6  
Gilmour 7  
Gilmour 9  
Gilmour 10

Kalmar  
Midori  
Nessa  
Nimbus  
Westfield



# INSTALLATION

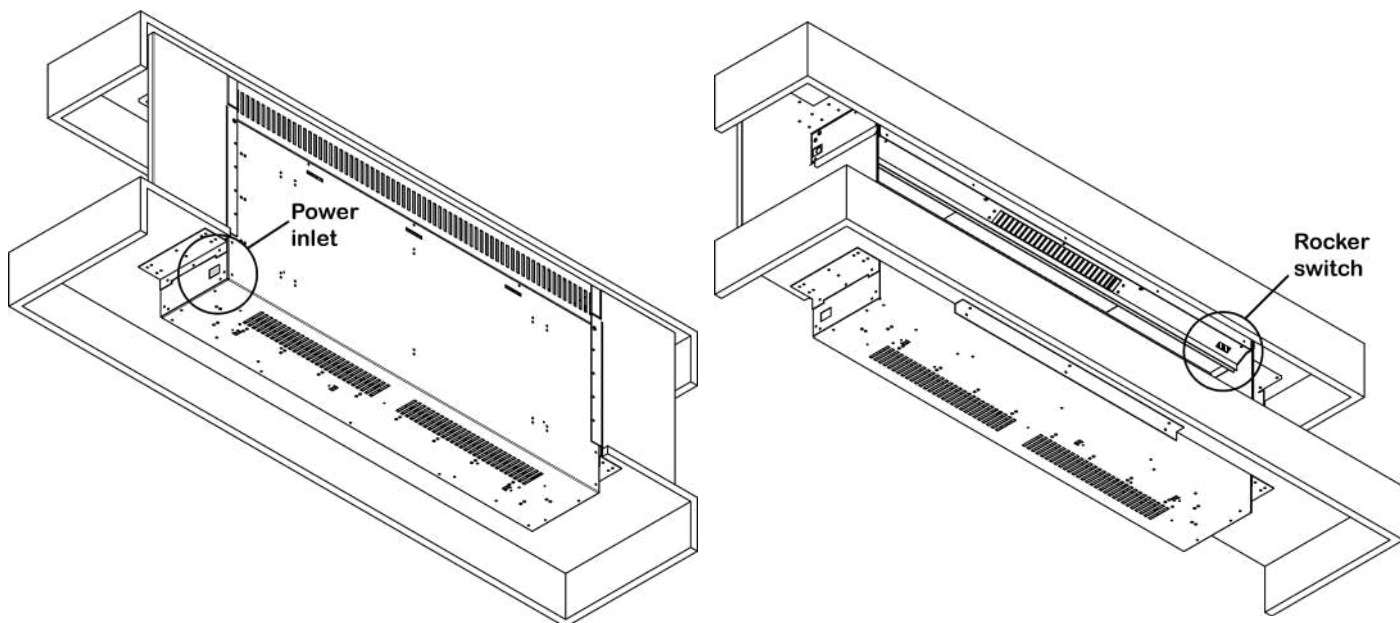
## INSTALLATION REQUIREMENTS

Before installing the appliance please read and take into account the following important requirements;

- The appliance must never be installed in front of an electrical socket.
- The appliance must not be installed anywhere that it may come into contact with water, i.e. a bathroom.
- The minimum height above the finished floor level is 300mm.

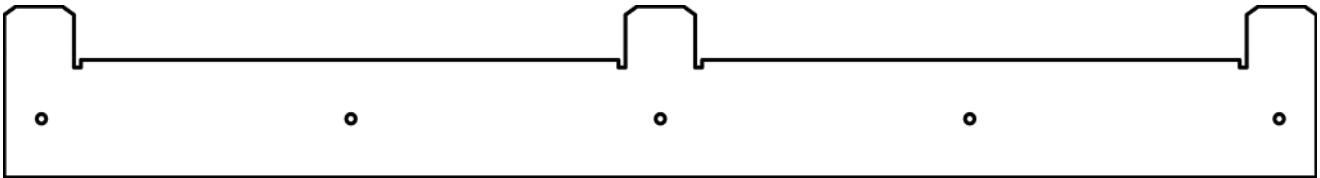
## CHECKS BEFORE INSTALLATION

We recommend turning on the appliance before installation, connect the appliance to a power source using the provided electrical lead, and depress the right side of the rocker switch.



## TOOLS REQUIRED

- Tape Measure
- Pencil
- Spirit Level
- Screwdriver
- PZ2 Screw Bit
- Drill Bit
- Wall Plugs (Masonry type supplied)
- Wall Screws (Masonry type supplied)
- Stud Detector (For plasterboard installations only)
- Wall Anchors (For plasterboard installations only. Not supplied)

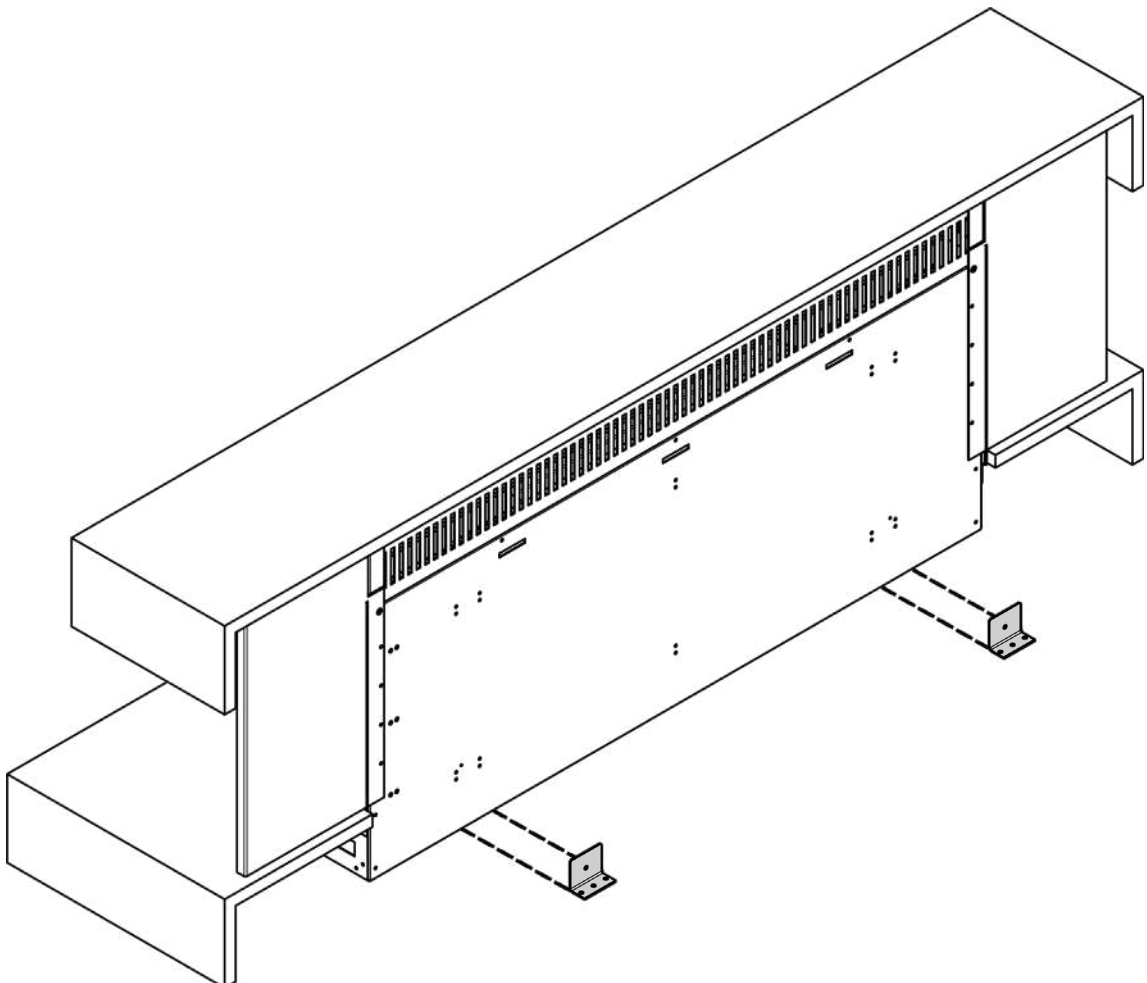


The appliance is supplied with a wall bracket, shown above.

## INSTALLATION STEPS

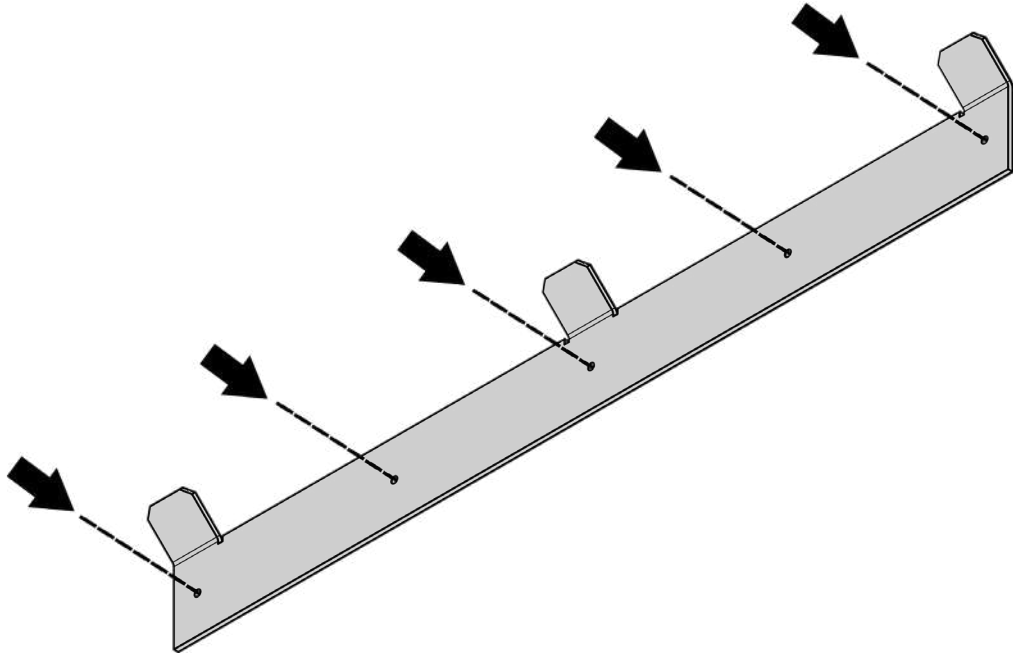
1

If you haven't already, remove the two bottom mounted transit brackets, you won't need these for installation.



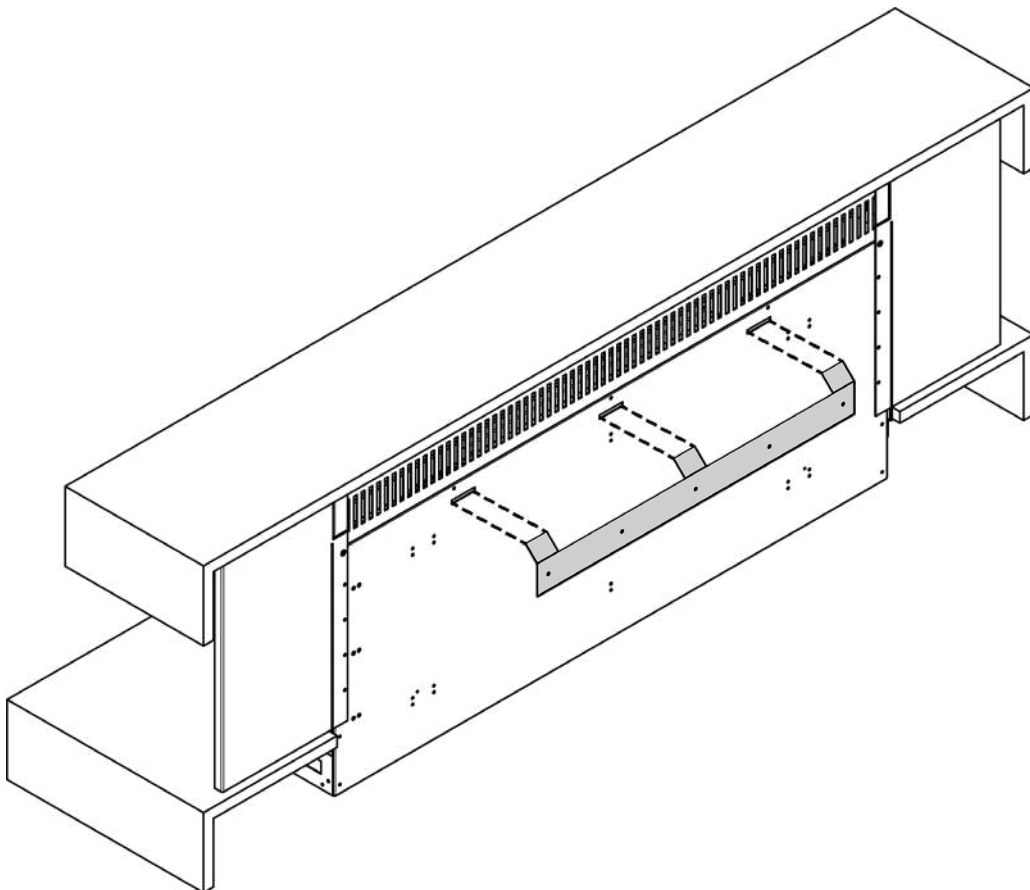
2

Determine the finished height and position that you want the appliance to be located. Then secure the wall bracket to the wall in the position you need using the wall plugs and screws provided. If you're not securing the appliance to a masonry wall you will need to use the appropriate fixings.



3

You can now hang the appliance on the wall by slotting the tabs of the wall bracket into the slots on the back of the appliance. Connect the appliance to the mains power supply and it is ready to use.



---

# INSTALLATION

## Suites with Risers & Stoves

Banff Bonham 7 Bonham 9 Bonham 10 EV8S	Gilmour 6 Gilmour 7 Gilmour 9 Gilmour 10 Halden	Halmstad Kalmar Kibo Tuva
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# INSTALLATION

## INSTALLATION REQUIREMENTS

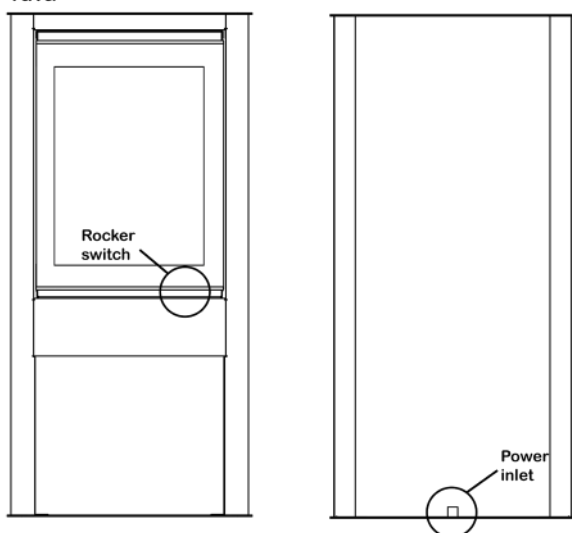
Before positioning the appliance please read and take into account the following important requirements;

- The appliance must not be located anywhere that it may come into contact with water, i.e. a bathroom.
- This appliance is only suitable for indoor use, do not use outdoors.
- Keep the power lead away from hot surfaces and hot conditions, including the heater outlet.
- Do not route the power lead under any carpets or rugs.

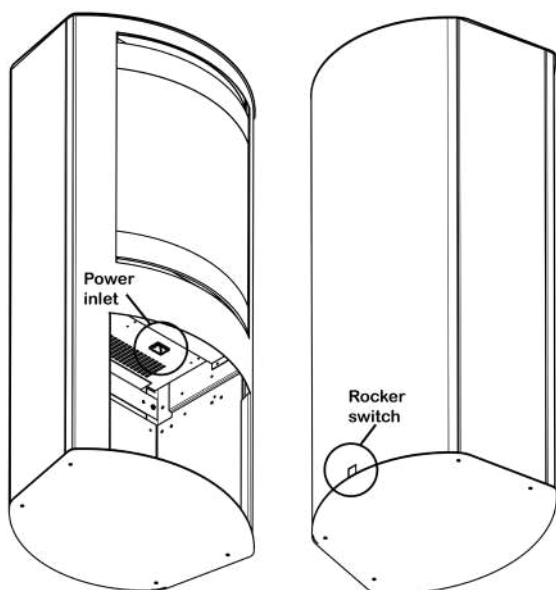
Once you have taken the above requirements into consideration you can plug in your appliance, and switch on the rocker switch.

For most models the power inlet is located at the back right, and the rocker switch is located at the front top right. Some models differ, and are shown below;

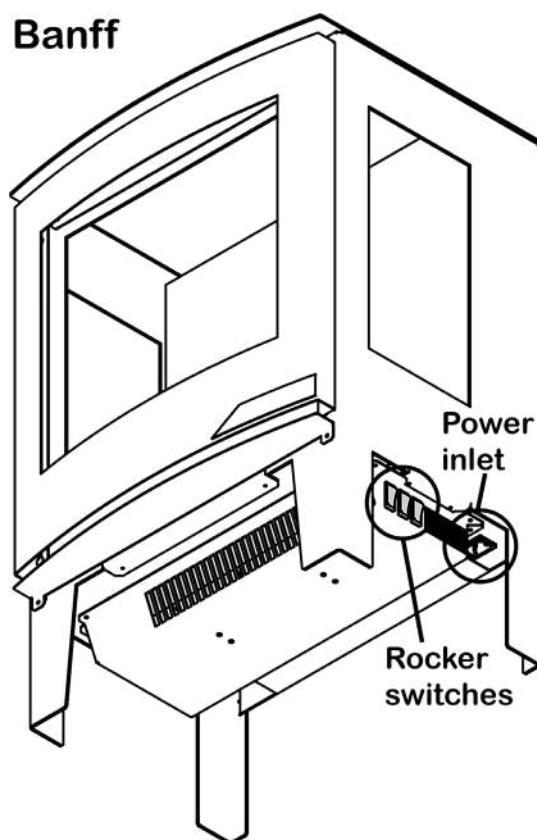
Tuva



Halden



Banff



# FRONT AND SIDE GLASS INSTALLATION

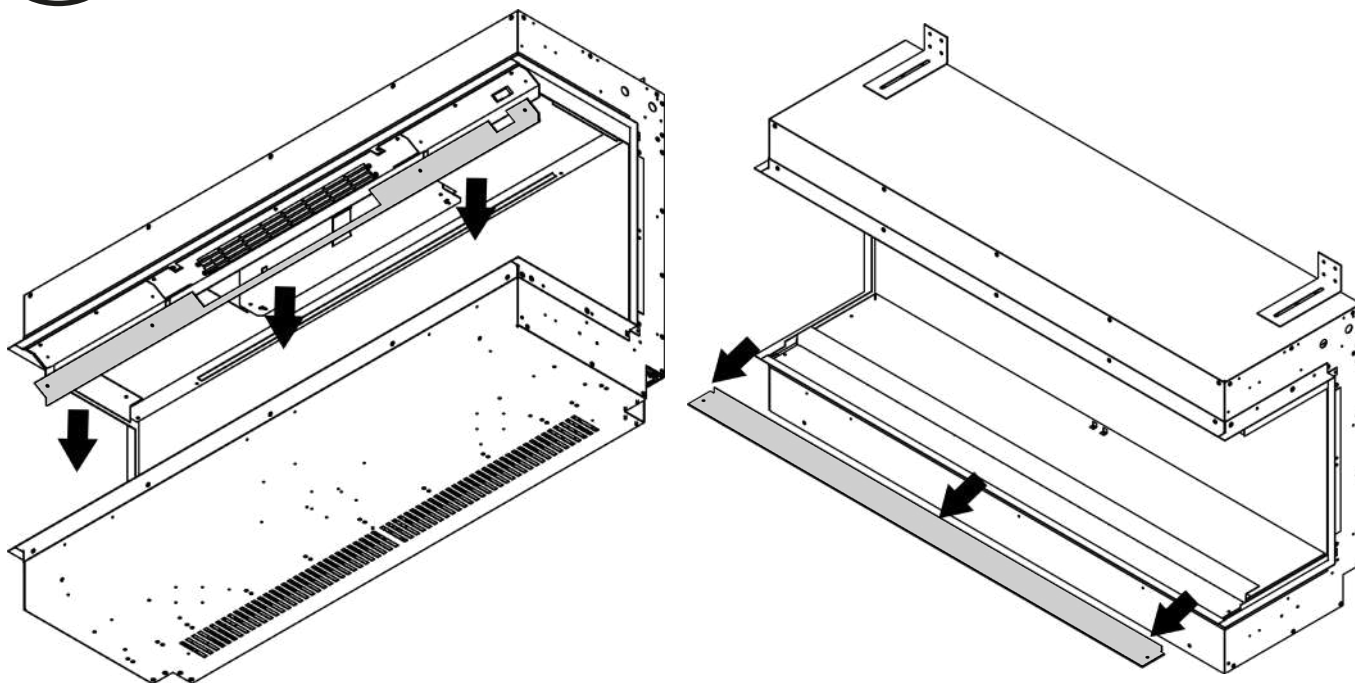
Pivot Install	Slotted Install	Slide Install
Aaren Bergen Kalmar Kibo Midori Nessa	Banff EV8S Halmstad Tuva	Halden

## PIVOT INSTALL

The pivot install of the front glass applies to the Aaren, Bergen, Kalmar, Kibo, Midori, and Nessa. The model shown in this example is an E1030, but the same process applies to all six models.

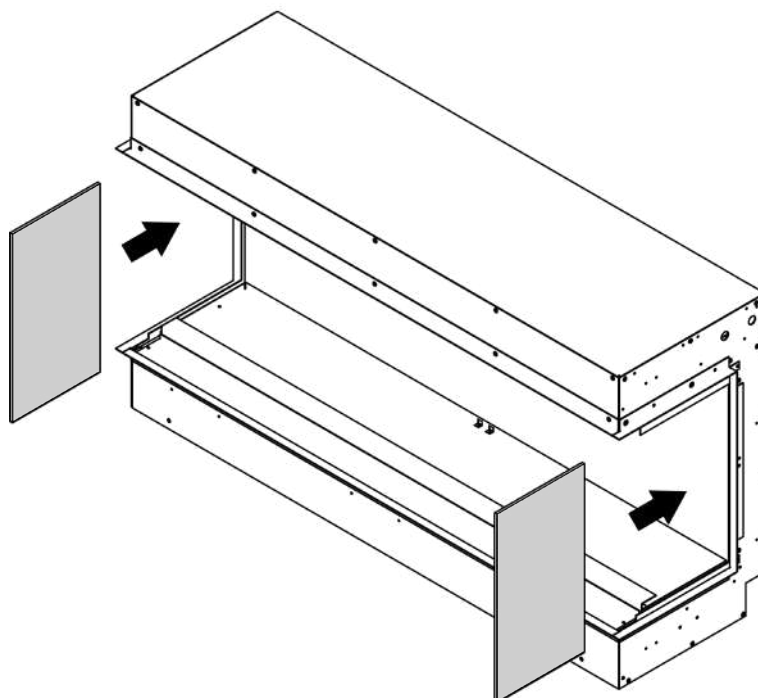
1

Unscrew and remove the top and bottom glass retainer panels.



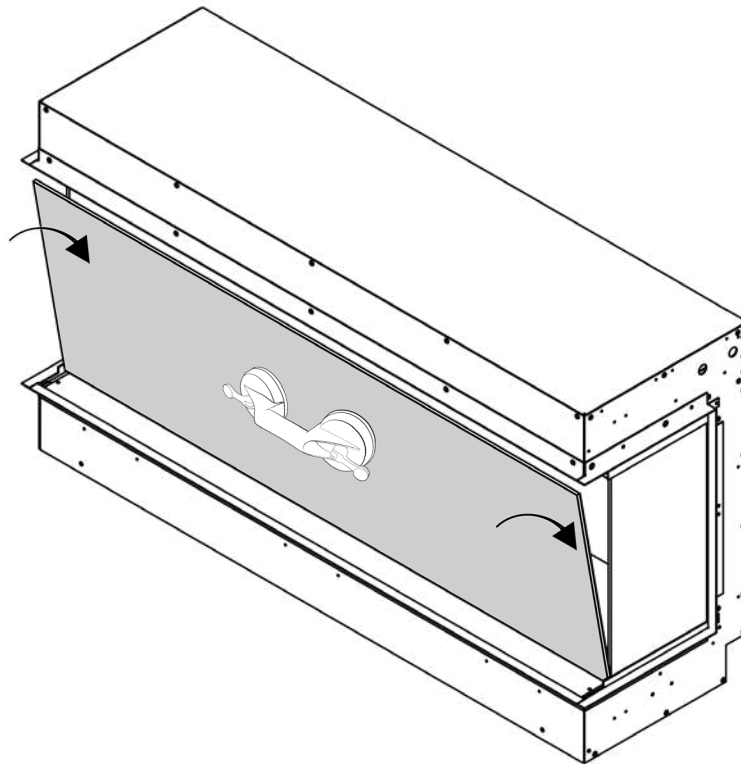
2

The side glass can now be slid into the appliance. If you have a Kibo model you can skip this step and move on to step 3.



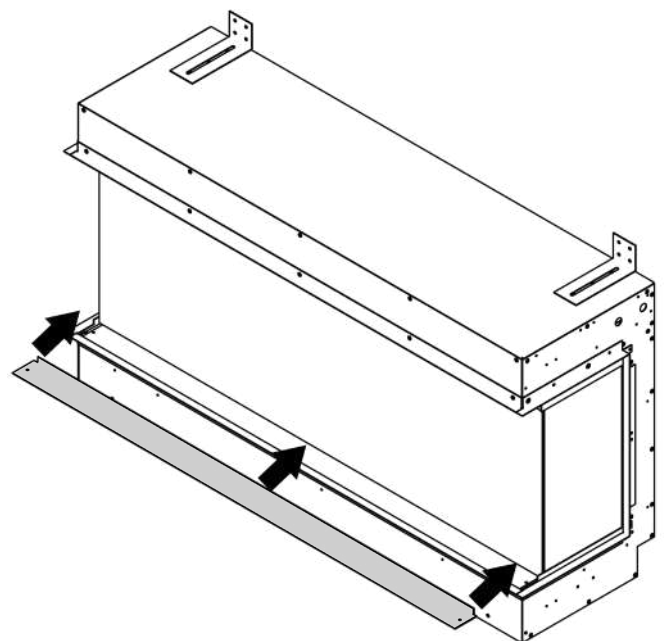
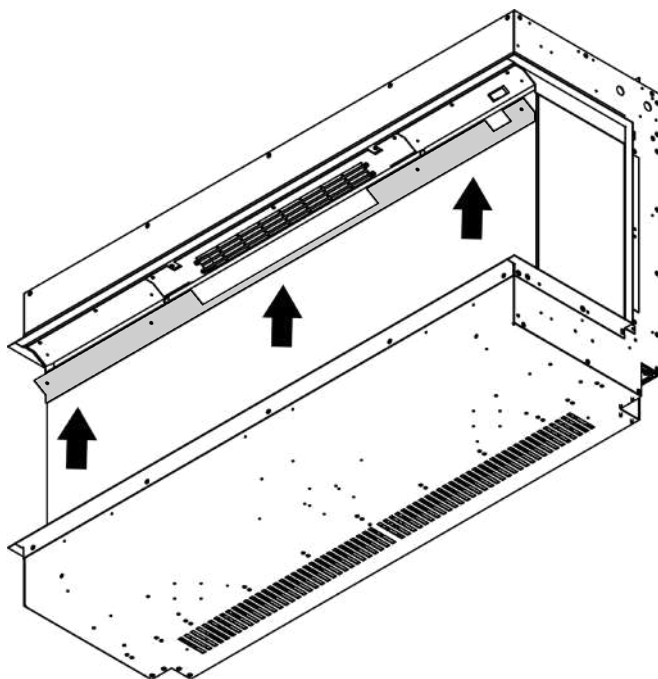
**3**

Apply the Suction Lifter to the glass and apply the glass to the bottom edge first, then pivot into the appliance.



**4**

The top and bottom glass retainers can now be replaced on the appliance.



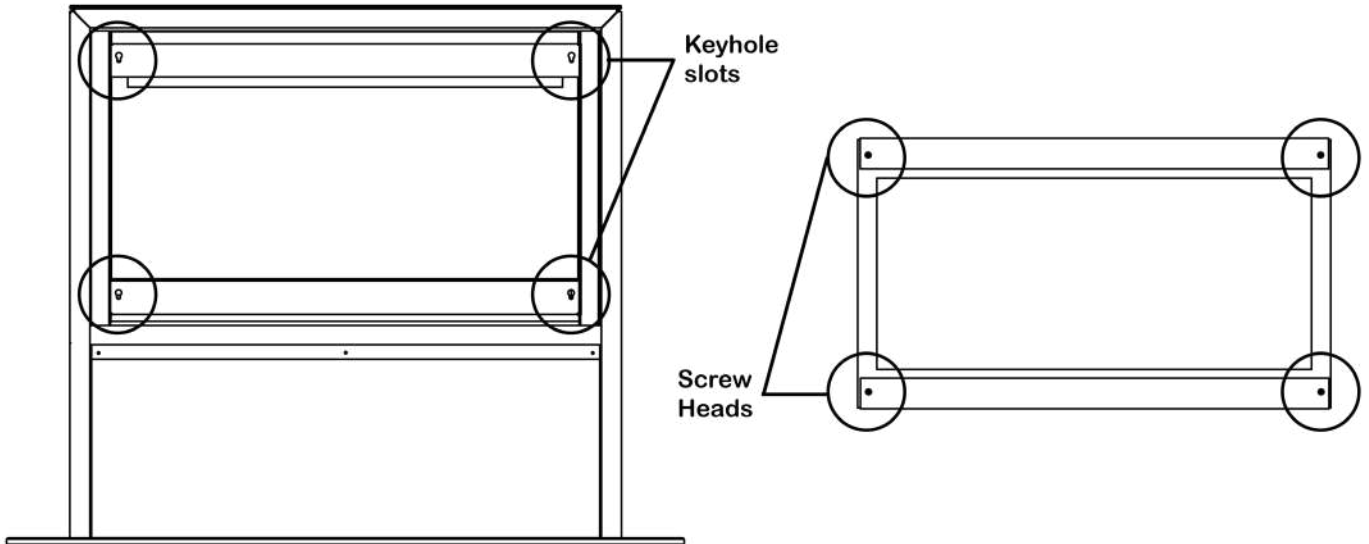


## SLOTTED INSTALL

The slotted install of the front glass applies to the Banff, EV8S, Halmstad, and Tuva. The model shown in this example is the Halmstad, but the same process applies to all four models.

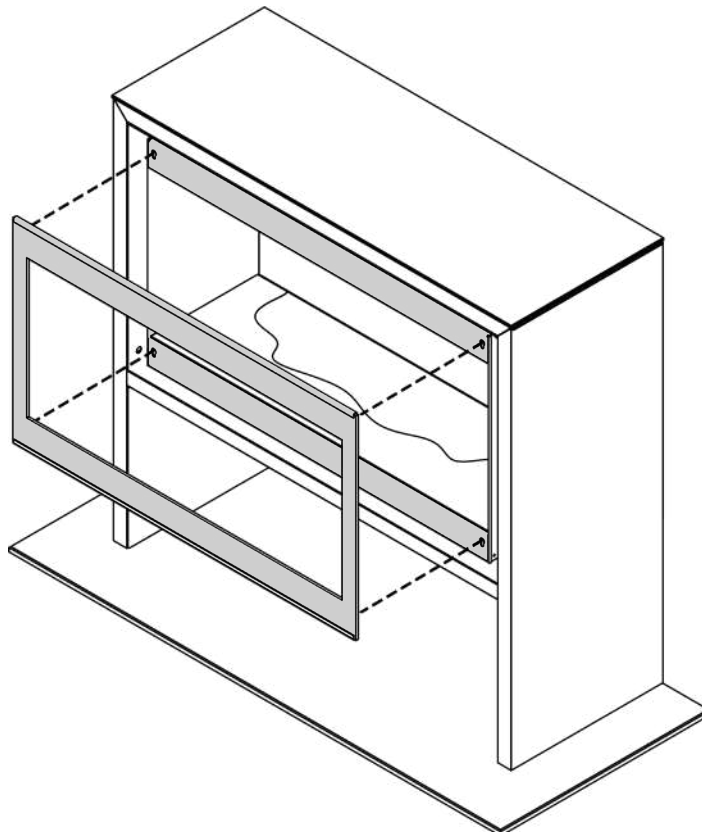
1

To install the front glass first locate the four keyhole slots on the front of the appliance, and the four screws on the back of the front glass.



2

Now line up the screws and screw holes and slot them into each other, then allow the glass to drop into place.

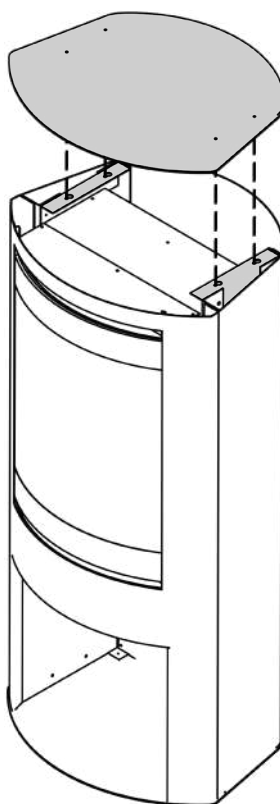


## SLIDE INSTALL

The sliding install of the front glass applies only to the Halden model.

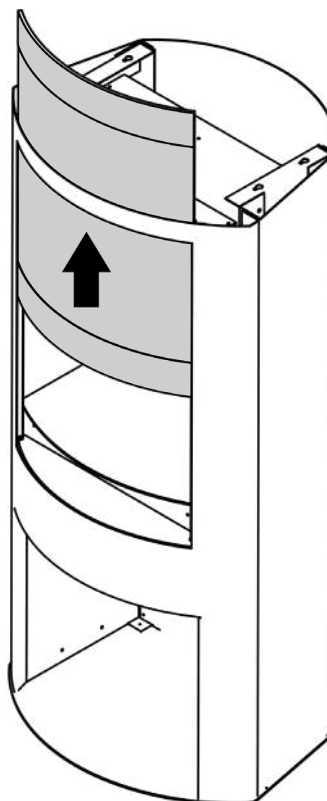
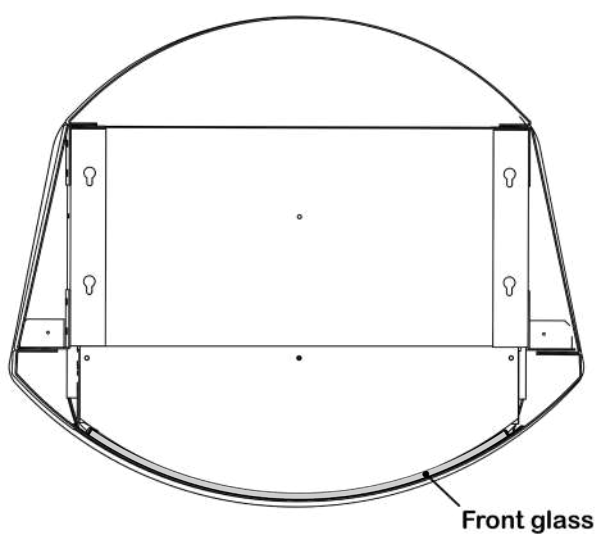
1

To remove the glass from the Halden model, first slide the lid back slightly, then lift.



2

Now you can slide the glass vertically out of the appliance.



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# LOG LAYOUTS

## Suites & Stoves

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## LOG LAYOUTS

When you have your appliance installed you can set up your log set/s. If your model comes with Chippings, Glass Stones and/or Vermiculite lay this on the fuel bed first, then continue with laying out your logs. There is no right or wrong way to arrange your logs, the following images are an example of how you could lay them out.



1 x Small Woodland / Silver Birch  
Aaren / Banff / Compton 2 / Empire 2 /  
EV8S / Halmstad / Midori / Nessa / Nimbus



1 x Tuva Log Set  
Halden / Tuva



1 x Large Woodland / Silver Birch  
Bergen / Compton 1000



1 x Twig Log Set  
E640



3 x Small Log Set  
Westfield



**1 x Small Legacy Log Set**  
**Bonham 7 / Gilmour 6 / Gilmour 7**



**1 x Large Legacy Log Set**  
**Bonham 9 / Bonham 10 / Gilmour 9 / Gilmour 10**



**1 x Small Split Woodland / Silver Birch**  
**Kalmar**

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# TROUBLESHOOTING

## Suites & Stoves

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### Evoflame Only - LED Strip Replacement



Scan the QR code to be taken to a video in our maintenance series.

Please note; this video shows an old method of removing the front glass panel. Refer to page 25 of this instruction manual for the new method.

### Evoflame Only - PCB Board Access & Replacement



Scan the QR code to be taken to a video in our maintenance series.

Please note; this video shows an old method of removing the front glass panel. Refer to page 25 of this instruction manual for the new method.

### Fan Re-setting & Replacement



Scan the QR code to be taken to a video in our maintenance series.

Please note; this video shows an old method of removing the front glass panel. Refer to page 25 of this instruction manual for the new method.

### Heater Access & Replacement



Scan the QR code to be taken to a video in our maintenance series.

Please note; this video shows an old method of removing the front glass panel. Refer to page 25 of this instruction manual for the new method.

### E-Smart Only - E-Smart LED Replacement



Scan the QR code to be taken to a video in our maintenance series.

Please note; this video shows an old method of removing the front glass panel. Refer to page 25 of this instruction manual for the new method.

## REPORT A FAULT

If you have any difficulties or problems with your appliance then please get in touch so that we can assist you. Please scan the QR code to be taken to our websites Report a Fault page, we will then be in touch with you shortly.



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