

evonicfires

quality electric fires built in britain

E1030ds - Instruction Guide



Important Safety Information

Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety Instructions contained in this manual to prevent personal injury or property damage.

Please Note: This product is for well insulated spaces or occasional use.



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welcome to **evonicfires**

evonicfires is an award-winning brand of CK Fires Ltd, situated just outside Stratford-upon-Avon, we manufacture a range of British built electric fires and are considered as one of the most technically advanced manufacturers in the world, with optional controllers such as e-touch and a fully integrated APP available to download on both



This guide is designed to aid in the installation and continued performance of this product. This product conforms with all health, safety, and environmental protection standards as indicated by a CE mark. For optimum performance this product requires a well insulated location or occasional use.

IMPORTANT INSTRUCTIONS:

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- ① Read all instructions before using this electric fireplace.
- ② This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. **DANGER:** High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- ③ Extreme caution is necessary when any heater is used by or near children or people of reduced mobility and whenever the unit is left operating and unattended.
- ④ Young children should be supervised to ensure that they do not play with the appliance.
- ⑤ The appliance is not intended for use by young children or infirmed persons without supervision.
- ⑥ In the event of a malfunction, disconnect power at the service panel and have the unit inspected by a reputable electrician before reusing.
- ⑦ If the supply cord is damaged, it must be replaced by the manufacturer, or its service agent, or a qualified person in order to avoid a hazard.
- ⑧ Do not use outdoors.
- ⑨ Never locate fireplace where it may fall into a bathtub or other water container.
- ⑩ To disconnect the fireplace, turn the controls off, and turn off power to heater circuit at main disconnect panel.
- ⑪ Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- ⑫ Do not locate the heater immediately below a fixed socket-outlet.

⑬ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

⑭ To prevent a possible fire, do not block air intakes or exhaust in any manner.

⑮ All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.

⑯ Use this fireplace only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

⑰ Do not change the plug in any way. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

⑱ Do not burn wood or other materials in the electric fireplace.

⑲ Do not strike the fireplace glass.

⑳ Always use a certified electrician should new circuits or outlets be required.

㉑ Always use properly grounded, fused and polarized outlets.

㉒ Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.

㉓ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

INSTALLATION REQUIREMENTS:

Review and consider all of the following conditions before installation:

This appliance must only be connected to a 230/240 Volts AC 50Hz supply. Before connecting the fire, check that the supply voltage is the same as stated on the fire. This appliance must only be used on a AC supply, fuse rating 13Amp.

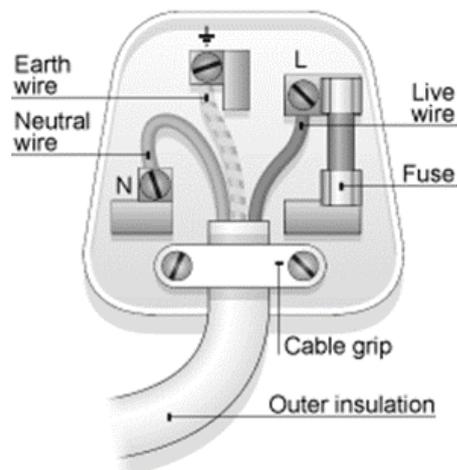
The wires in the mains lead are coloured in accordance with a standard UK supply, these being:

GREEN/YELLOW – EARTH

BLUE – NEUTRAL

BROWN – LIVE

Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons. Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.



WARNING: To reduce the risk of fire, do not store or use gasoline or other flammable vapours or liquids in the vicinity of the heater.

1. Select a location that is not susceptible to moisture and is away from drapes, furniture and high traffic.
2. For ease of electrical hook up you may wish to locate the fireplace near an existing outlet (for plug-in convenience).
3. Remove electric fireplace, front glass and hardware from the box and remove all packaging materials before installation.
4. Store the fireplace in a safe, dry and dust free location until you are ready to install the fireplace.

Grounding Instructions:

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock.

This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

WARNING: Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

HEATER UNIT CUT OUT—This is a safety feature to safe guard against further damage to the product.

If the airflow is restricted the heater will automatically turn off. This can occur due to incorrect installation or obstruction. To reset the heater function;

- Isolate from main power supply
- Leave product to cool
- After suitable cooling down period, remove the obstruction if obstructed and check installation
- After 10 minutes the thermo switch (cut-out) in the heater will reset.

Please note that both the effect fan and heater fan omit a low decibel noise, both of which are normal operating characteristics.

The appliance is operated by the e-touch App, the main standby power switch to the e-series product is located to the right of the heater outlet, which is marked with a light bulb image, to activate the product, this switch must be switch to the “ON” position.

The first time the e-series product is activated both the illumination and heater will function, to switch the heater “Off” simply reduce the Room Temperature down to 10 degrees on the App control.

Installation Method

This product is designed to be assembled into our E-mod installation units or an existing flue or suitable wall space.

Please seek advice from a professional, with reference to the structural integrity of the installation site.

If the product is to be installed into an open chimney or flue, it is important that the chimney/flue is blocked off to prevent any up/down draughts and falling debris which could restrict and alter the airflow to the product.

It is also important to ensure that the product has a minimum internal clearance directly above and below the product of 100mm, this is to ensure that the product can circulate the required airflow for the heater unit.

The product should never be sealed into an opening with the use of silicones or adhesives as this can also alter the airflow and hinder any further servicing of the product.

If being installed into an E-mod, it is important to follow the E-mod instructions prior to installing the fireplace. This is to ensure the fireplace is being fitted into the correct section of the E-mod.

The fireplace is also available in **GF3** or **GF4** models. You will need to identify which model you are installing to ensure successful fitting of the appliance.

1. In order to successfully install this appliance, you must first make sure the plaster kit is properly assembled onto the fire. This is to ensure the main body of the fire can rest suitably onto a ledge and hold the weight of the fire.

Fig 1 shows the location of both the side plaster kits and the front plaster kit.

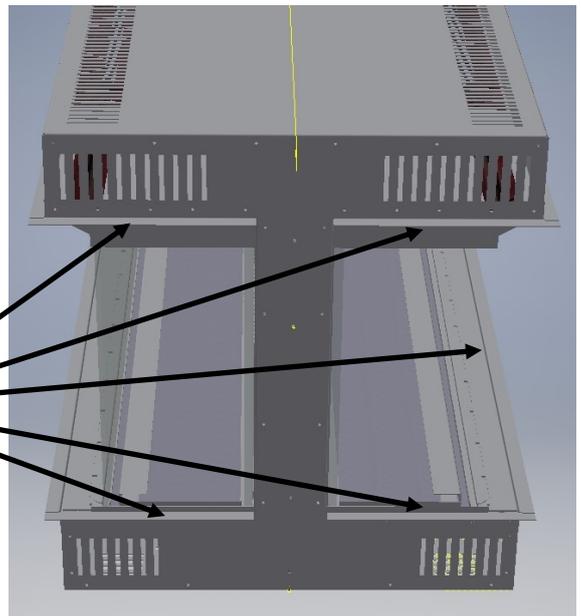


Fig 1.

Fig 2 shows the fire fitted into an E-mod assembly. Identified are the plaster kit sides, and how they are used to support the body of the fire in place.



Fig 2.

Fig 3 indicates the top section of the plaster kit. Once the fire has been fitted into place, the top plaster kit is used to support the E-mod case that sits above the fire.



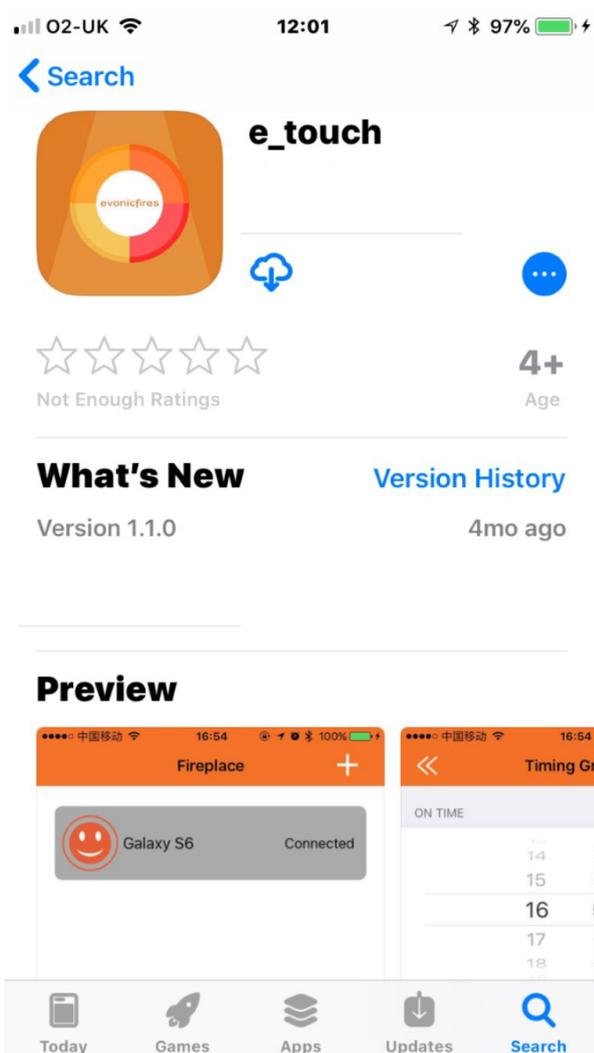
Fig 3.

E-Touch & App Template

The Appliance is operated using the E-Touch App Control.

The App Control can be used on either OS or Android operating systems.

To obtain the App please visit either the OS App Store Or Google Play and follow the on screen instructions.



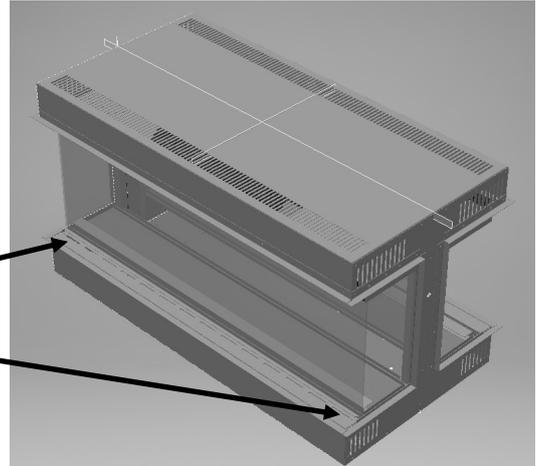
Screen shot taken from Apple App Store.



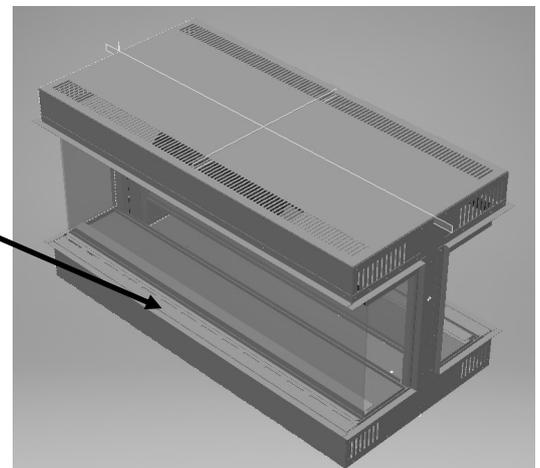
Home Screen shot taken from E-Touch App

Glass Removal:

1. Remove the 2 screws located in the bottom glass retaining bar. Repeat this process on either side of the fire.



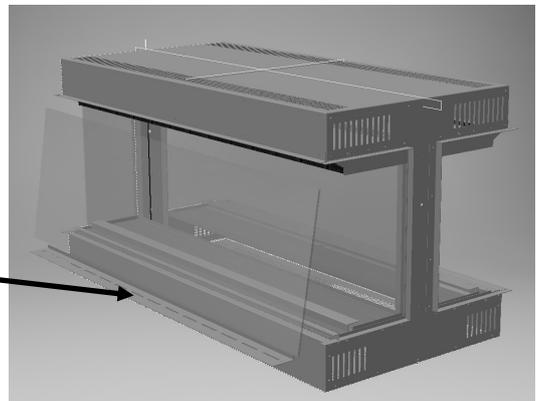
2. Remove the bottom glass retaining bar. Again, repeat this on both sides of the fire.



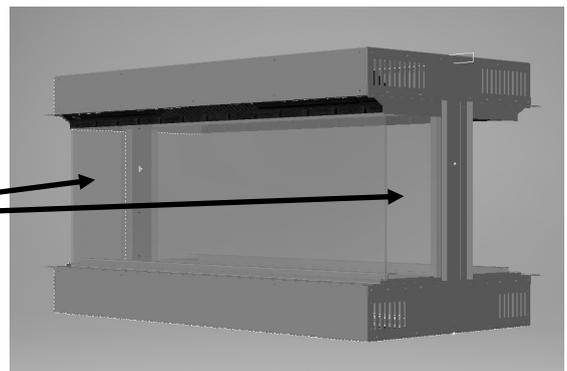
3. Remove the glass by pulling the second retaining bar away from the body of the fire. Ensure that the glass is supported at all times. A suction cup has been provided to aid with this step.

Please note: The suction cup is provided for support only, not to hold the full weight of the glass.

Please note: It is recommended that this step is carried out by 2 persons.



4. Once the front glass is removed successfully, slide the 4 side glass panels downward to remove.



Problem solving

- No power to the fire: Check the wall socket, plug and fuse.
- No illumination: Make sure the fire is turned on. Check heater is working, if so check that the dimmer control is set to full on the e-touch app/e-touch controller.
- Illumination but no heat: The safety cut has operated see note on operating the Fire.
- Noise when illuminated: Due to moving parts, the electric fire will make a noise.
- Noise from the heater when in use: The sound of rushing air is normal.
- **Reporting a fault:** If a product is encountering a fault with the operation and a service engineer is required, please visit : www.evonicfires.co.uk and complete the fields required under the **Report a Fault** section. Please refer to the terms of your warranty.

Technical Specification

<u>MODEL</u>	<u>WIDTH</u>	<u>DEPTH</u>	<u>HEIGHT</u>
e1030DS	1002mm	500mm	556mm

<u>E-MOD SPEC</u>	<u>WIDTH</u>	<u>DEPTH</u>	<u>HEIGHT</u>
E-MOD 1	1050mm	305mm	420mm
E-MOD 2	1050mm	305mm	470mm

Conditions of warranty:

If this appliance should prove to be defective due to faulty design, materials or workmanship within 12 months of purchase, the product will be repaired free of charge, subject to the following conditions:

The electric fire shall have been purchased and used solely within the UK and Ireland for domestic purposes and in accordance with the Users operating instructions.

It is the purchasers responsibility to prove that the unit is under warranty, e.g. receipt of purchase.

All warranties, will be invalidated if unauthorised repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or to damage occurring during transit to or from the repairer and altered or missing serial numbers.

Any parts, which have been replaced under this warranty, shall become our property.

The company shall not be liable for any consequential loss or damage what so ever, arising from or in connection with this electric fire.

This Warranty does not apply to Heating elements, Bulbs or fuses.

'No fault found', service calls and installation errors are not covered under the manufacturers warranty and will result in a charge being made for the Call-Out by our appointed service engineer.

Registering product:

To register a product please visit: www.evonicfires.co.uk and complete the fields required under the **Register a Product Section**. By registering your appliance, an extra 12 months is added to your warranty

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